



HILLINGDON
LONDON



NOTICE OF HEARING

Licensing Sub-Committee

Date: FRIDAY 24 JANUARY 2025

Time: 10:00

Venue: COMMITTEE ROOM 5
CIVIC CENTRE, UXBRIDGE

Meeting Details: If this is a public hearing, then the public and press are welcome to attend and observe the meeting.

For safety and accessibility, security measures will be conducted, including searches of individuals and their belongings. Attendees must also provide satisfactory proof of identity upon arrival. Refusal to comply with these requirements will result in non-admittance.

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Councillors on the Sub-Committee:

Becky Haggart OBE (Chair)

Darren Davies

Kuldeep Lakhmana

IMPORTANT INFORMATION

On receipt of this notice, you **MUST** notify the Committee Clerk (contact details below) by the following date:

Wednesday 22 January 2025

If you don't notify you may lose your right to speak at the hearing. When notifying you must confirm:

- 1) Whether you intend to attend or to be represented by someone at the hearing;
- 2) If you consider a hearing to be unnecessary and;
- 3) Whether to request that another person attends (other than your representative) as a witness

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Putting our residents first

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Agenda

CHAIRMAN'S ANNOUNCEMENTS

Hearing Protocol

- 1 Apologies for Absence
- 2 Declarations of interest in matters coming before this meeting
- 3 To confirm that the items of business marked Part I will be considered in Public and items marked Part II will be considered in Private
- 4 Matters that have been notified in advance or urgent

Part I - Members, Public and Press

	Title of Report / Address of application	Ward	Time	Page
5	Application for the grant of a Premises Licence: Mandala Restaurant and Lounge, Carter House, Colham Mill Road, West Drayton, UB77AE	West Drayton	10 am	3 - 117

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Order of proceedings – applications

The Chairman of the Sub-Committee will open the hearing by introducing the Councillors, explaining the purpose of the proceedings and the general procedure. The Chairman will then check that there are no additions or alterations to the list of those appearing at the hearing.

Introduction by the Regulatory Services/Licensing Officer



The Applicant / Licence Holder



Responsible Authorities (if present)



Other Parties (residents etc...)



DISCUSSION LED BY THE SUB-COMMITTEE

The Chairman will lead the discussion. This will be a chance for all parties to provide comments on any submissions that have been made to the Sub-Committee.



Closing remarks from each party



Sub-Committee deliberates



Chairman announces the decision

The Council's Regulatory Services/Licensing Officer will introduce the report and will outline the matter before the Sub-Committee, giving any relevant background information. The Sub-Committee may ask questions of the officer.

The Applicant, licence holder or the person representing him/her will be invited to address the Sub-Committee. They will be allowed sufficient time to present his/her case. The Sub-Committee may ask questions.

Responsible Authorities will be invited to address the Sub-Committee and will be allowed sufficient time. The Sub-Committee may ask questions of the Responsible Authorities.

Other parties will be invited to address the Sub-Committee. Where there are a number of parties making similar representations the Chairman will expect the parties to nominate a spokesperson to make the representations and all will be allowed sufficient time. The Sub-Committee may ask questions of the Other Parties.

The Chairman will invite the Responsible Authorities and Other Parties to make brief closing remarks on the application. The Applicant / licence holder makes the final closing remarks.

The Sub-Committee will remain in the room to deliberate and make their decision, with only the Legal Advisor and the Clerk to the Sub-Committee remaining. All others present will be asked to leave the room. If the meeting is being broadcast, any filming will be stopped for this part.

Parties may return to the room when invited to do so and the Chairman will announce the decision. The Chairman will remind the Applicant / licence holder that the decision will be sent to them in writing. There can be no further questions or statements.

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Agenda Item 5

Application for the grant of a Premises Licence: Mandala Restaurant and Lounge, Carter House, Colham Mill Road, West Drayton, UB77AE

Committee	Licensing Sub-Committee
Officer Contact	Licensing Officer – Mark Rose
Papers with report	Appendix 1 - Application for the grant of a new premises licence Appendix 2 - Plan of premises Appendix 3 - Representation from Licensing Authority Appendix 4 - Representation from the Metropolitan Police Appendix 5 - Representations from MP & Ward Councillors (5A-5D) Appendix 6 - Representations from interested parties (6A-6AG) Appendix 7 - Map of the area Appendix 8 - Photo of the premises Appendix 9 - Statement of truth
Ward name	West Drayton

1.0 SUMMARY

To consider an application for the grant of a new premises licence as seen in **Appendix 1** in respect of **Mandala Restaurant and Lounge, Carter House, West Drayton, UB77AE** which has attracted representations, from the local MP, Ward Councillors, local residents, the Licensing Authority and the Metropolitan Police. The plan of the premises is attached here as **Appendix 2**.

2.0 RECOMMENDATION

That the Licensing Sub-Committee consider this application for the grant of a new premises licence in respect of **Mandala Restaurant and Lounge, Carter House, West Drayton, UB77AE**.

3.0 APPLICATION

This new premises licence application has been submitted by Mr Nick Semper, an agent, acting on behalf of the applicant Mrs Andzelika Szylle. The premises is situated at Carter House, West Drayton, UB77AE.

This application has been submitted as permitted under Section 2(3) of the Licensing Act 2003 and it seeks permission for the sale of alcohol (on the premises only) 1100-2300 hours Monday to Thursday and 1100-0100 Friday to Sunday, and late-night refreshment, on Fridays, Saturdays and Sundays from 2300 until 0100 hours.

Opening hours sought are from Monday to Thursday from 1100 - 2300 hours and Friday to Sunday 1100 - 0100 hours.

The applicant has requested an extension for licensable activities until 0200 hours on the following days of the year: Valentines Day, Christmas Eve, New Years Eve, Bank Holidays and Sundays before Bank Holidays. Opening hours on these days will mirror the licensable hours.

The hours and the licensable activities are listed with further details in paragraphs 3.3 and 3.4 below.

3.1 Type of application applied for

New premises licence application pursuant to Section 17 of Licensing Act 2003.

3.2 Description of the premises

In section 5 in **Appendix 1**, the applicant has described the premises as follows-

The establishment is primarily food led, and focuses on food and dining, with the intention of selling alcohol to customers mostly during dining hours. The ground floor includes a bar waiting area and lounge area, designed to provide a relaxing environment for customers.

On the first floor and have a seating capacity of 47 covers. Upon entering, there is a bar area with the bar itself and three small tables accommodating six people. Adjacent to the bar area is a coffee section that can seat around 20 people. Additionally, there is a lounge area with 25 covers, available for both dining and relaxation purposes.

The owner has subsequently advised that he has acquired access via an alley to a small plot of land opposite the premises which will be used for parking. This alley is across the road from the premises and situated between the Mosque car park area and a residential property.

In the immediate vicinity of the premises is a Mosque, residential properties and a public house. The premises is on a corner of a residential road opposite the Railway Arms public house. There are residential homes to the side of the premises on Colham Mill Road, and residential properties on the other side of Colham Mill Road

3.3 Licensable Activities

<u>Activity</u>		<u>Proposed for new premises licence</u>
Sale of alcohol	Consumption on the premises	x
Late Night Refreshment	Indoors	x

3.4 Opening Hours and proposed hours for licensable activity

	Late Night Refreshment	Sale of Alcohol
Monday	N/A	11:00 – 23:00
Tuesday	N/A	11:00 – 23:00
Wednesday	N/A	11:00 – 23:00
Thursday	N/A	11:00 – 23:00
Friday	23:00 – 01:00	11:00 – 01:00
Saturday	23:00 – 01:00	11:00 – 01:00
Sunday	23:00 – 00:00	11:00 – 01:00

	Opening Hours of The Premises
Monday	11:00 - 23:00
Tuesday	11:00 - 23:00
Wednesday	11:00 - 23:00
Thursday	11:00 - 23:00
Friday	11:00 - 01:00
Saturday	11:00 - 01:00
Sunday	11:00 - 01:00

3.5 Other licensed premises nearby

Premises	Activities Authorised	Times Authorised
Railway Arms 1 Station Road West Drayton UB77BT	Sale of alcohol – on & off	All licensable activities – Monday to Saturday 10:00 hours to 01:00 hours

	<p>Regulated entertainment</p> <p>Late Night Refreshment</p>	<p>Sunday 12:00 hours to 00:30 hours the following day</p> <p>An additional hour following those detailed above on the following days- on Fridays, Saturdays, Sundays and Mondays for each easter bank holiday weekend.</p> <p>On Thursdays, Fridays, Saturdays, Sundays and Mondays for each Easter bank holidays weekend.</p> <p>On Christmas eve and boxing day.</p>
<p>Go Sing 22-24 Station Road West Drayton UB77BY</p>	<p>Sale of alcohol – on sales only</p> <p>Regulated entertainment</p> <p>Late night refreshment</p>	<p>All licensable activities –</p> <p>On weekdays, other than Christmas day, good Friday or new years eve between 10:00 – 24:00 hours.</p> <p>On Sundays, Christmas day and on good Friday between 12:00-23:30.</p> <p>From the start of licensed hours on New Years eve to the start of licensed hours on New Years Day.</p> <p>From 23:00 until 30 minutes after the terminal time for the sale of alcohol.</p> <p>Recorded music is not time restricted.</p>
<p>De Burgh Arms Station Approach High Street West Drayton UB77DQ</p>	<p>Sale of alcohol – on & off sales</p> <p>Late Night Refreshment</p> <p>Regulated entertainment</p>	<p>Alcohol - From 10-00 – 00:00 Sunday, Monday, Tuesday, Wednesday</p> <p>From 10:00 - 01:00 Thursday Friday and Saturday</p> <p>In addition to those hours detailed above, from the start of licensed hours on new years eve to the start of licensed hours on new year's day.</p> <p>An additional hour to the times above on the following days/dates-</p> <p>March 1st March 17th April 23rd Nov 30th</p> <p>Thursday before good Friday Good Friday Easter Saturday/Sunday/Monday Friday Saturday Sunday prior to may bank holiday May bank holiday Monday</p>

		<p>Friday Saturday Sunday prior to Spring bank holiday Spring bank holiday Monday Friday Saturday Sunday prior to August bank holiday August bank holiday Monday Dec 24th</p> <p>An additional hour to those mentioned above on 12 occasions per year subject to providing the licensing service, the councils EP unit and Met Police 10 working days' notice and then only on receiving a subsequent 'consent' from the councils licensing service.</p> <p>LNR (indoors only) – 23:00 – 01:00 Monday Tuesday and Wednesday, from 23:00 – 02:00 Thursday Friday and Saturday,</p> <p>Entertainment (indoors only) – 10:00 – 00:00 hours Sunday, Monday, Tuesday and Wednesday. 10:00 – 01:00 hours Thursday Friday and Saturday.</p>
West Drayton Grocery and News 2-4 Station Approach West Drayton UB79DY	Sale of alcohol – off sales only	06:00 – 00:00 Monday to Sunday
My local Store 5 Station Road West Drayton UB77BT	Sale of alcohol – off sales only	Monday to Sunday 06:00-24:00 hours
West Drayton convenience Store 18 Station Road West Drayton UB77BY	Sale of alcohol – off sales only	Between 08:00 – 00:00 hours
West Drayton Food and Wine 19 Station Road West Drayton UB77BT	Sale of Alcohol – off sales only	Between 08:00 – 00:00 hours
Ezee 2 shop food and wine 25 Station Road West Drayton UB77BT	Sale of alcohol – off sales only	From 08:00-23:00 each day

Peri Peri Original 77 High Street Yiewsley UB77QH	Late Night refreshment	Sunday-Thursday 23:00-02:00 hours Friday – Saturday 23:00-03:00 hours
Maxim Food and Wine 89 High Street Yiewsley UB77QH	Sale of alcohol – off sales only	Monday – Sunday 07:00 – 23:00
KFC 78/80 High Street Yiewsley UB77DS	Late night refreshment	Monday – Thursday 23:00 – 01:00 Friday and Saturday 23:00 – 02:00
Best Food and Wine 61 Station Road West Drayton UB77LR	Sale of Alcohol – off sales only	From 08:00 - 00:00

3.6 Operating Schedule and Conditions

Section 18 of the operating schedule of the application in **Appendix 1** demonstrates the steps the applicant proposes to take to promote the licensing objectives.

4.0 **CONSULTATION**

4.1 Closing date for representations

29th December 2024.

4.2 Public Notice published in local newspaper

11th December 2024 – The Gazette.

5.0 REPRESENTATIONS

5.1 We have received two representations from the Licensing Authority and the Metropolitan Police, acting as Responsible Authorities under the Act

Responsible Authorities	Ground for Representation	Appendix
Licensing Authority	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm	Appendix 3
Metropolitan Police	Prevention of Crime and Disorder Public Safety Prevention of Public Nuisance Protection of Children from Harm	Appendix 4

5.2 We have received representations from Rt. Hon. John McDonnell MP, three local ward Councillors in Jan Sweeting, Mohammed Islam and Scott Farley and numerous local residents, who are listed below. Please note that some of the representations have been submitted jointly by couples.

Interested Parties	Ground for Representation	Appendix
John McDonnell MP	Prevention of Crime and Disorder Prevention of Public Nuisance Public Safety	Appendix 5A
Cllr Jan Sweeting	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	5B
Cllr Islam	Prevention of Crime and Disorder Prevention of Public Nuisance	5C
Cllr Farley	Prevention of Crime and Disorder Prevention of Public Nuisance	5D
Alan / Lorraine Clarke	Prevention of Public Nuisance	6A

Alicia Zsoter	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6B
Alison Aurnhammer	Prevention of Crime and Disorder Prevention of Public Nuisance Public Safety	6C
Alison Roper	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6D
Andrew Fox	Prevention of Crime and Disorder Prevention of Public Nuisance	6E
Angela Beenham	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6F
Barry O'Donovan	Prevention of Public Nuisance Public Safety	6G
Brian Johnson	Prevention of Public Nuisance	6H
Catherine Stocker	Prevention of Crime and Disorder Prevention of Public Nuisance	6I
Gill Anstiss	Prevention of Public Nuisance Protection of Children from Harm Public Safety	6J
James Snowdon	Prevention of Public Nuisance	6K
Janet Woeginger	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6L
John Allen	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6M
Ramaljit Kaur	Prevention of Crime and Disorder	6N

	Prevention of Public Nuisance Protection of Children from Harm Public Safety	
Margaret / Alan Atkinson	Prevention of Public Nuisance Public Safety	6O
Mike Baker	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6P
Prasanna Pothakamuri	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6Q
Rachel Rule	Prevention of Crime and Disorder Prevention of Public Nuisance Public Safety	6R
Sade Kur	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6S
Salah Qureshi	Prevention of Public Nuisance	6T
Sarah Woodney	Prevention of Crime and Disorder Prevention of Public Nuisance	6U
Satyanarayana Pothakamuri	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6V
Sylvia Taylor	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6W
Thomas Aurnhammer	Prevention of Public Nuisance	6X
Tirath Singh	Prevention of Crime and Disorder Prevention of Public Nuisance	6Y

	Protection of Children from Harm Public Safety	
Trupti Trivedy	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6Z
Rajnish / Ruchi Tyagi	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6AA
Zaid Alsafi	Prevention of Public Nuisance Public Safety	6AB
Julie Rogers	Prevention of Crime and disorder Prevention of Public nuisance Public Safety	6AC
Donna White	Prevention of Crime and Disorder Prevention of Public Nuisance Protection of Children from Harm Public Safety	6AD
Kim / Russell Widginton	Prevention of Public nuisance	6AE
Louis Pinto	Public Safety	6AF
Alison Roper	2 Photo's showing white vehicle	6AG

Alison Roper submitted a photo separate from her representation, her representation is appendix 6D and the photos as appendix 6AG.

6.0 BACKGROUND INFORMATION

6.1 Designated Premises Supervisor

The proposed Designated Premises Supervisor (DPS) is Andzelika Szylle who holds a valid Personal Licence granted by the London Borough of Ealing.

6.2 A map of the area is attached as **Appendix 7**.

6.3 A photo of the premises from the outside can be found in **Appendix 8**.

- 6.4 There have been two recorded Members' Enquires for this premises. One was from Cllr Sweeting on August 23rd, 2024, reference 2386 2440 4732 6506 and the other on 23rd December 2024 from John McDonnell MP reference 1277 8228 3199 1405.

Cllr Sweeting enquired about the premises asking if a licence had been issued, and if not, to contact the owner for a timescale on completion as local residents were concerned about the impact the premises would have as its in a residential area and extended hours would be of concern. She also highlighted that the internal fixtures appeared to be likened to a nightclub.

John McDonnell MP states that many constituents have contacted him to raise their concerns regarding noise, parking and cars backing up onto a busy main road due to parking. He adds that he shares their concerns and asks that these points are fully considered.

7.0 OFFICER'S OBSERVATIONS

- 7.1 This is an application for a premises licence for, as described on the premises' website, 'a new dining and lounge experience in West Drayton, London, where Mediterranean and European flavours meet.' The website also advertises shisha and cocktails. The signage at the front of the premises says, 'Restaurant Bar Lounge'. The application concerns the provision for sale of alcohol (on sales only) and late-night refreshment.

The premises does not currently have a premises licence; however, they applied for and were granted four temporary event notices (TENS) in December for the maximum time of 21 days total. The dates for these TENS were as follows-

Dates of TEN	Licensable activity	Times
December 5 th - 8 th	Sale of Alcohol Late Night Refreshment	11:00 – 00:00
December 10 th – 15 th	Sale of Alcohol Late Night refreshment	11:00 – 00:00
December 17 th – 21 st	Sale of Alcohol	11:00 – 00:00
December 23 rd – 28 th	Sale of Alcohol	11:00 – 00:00

The agent acting on behalf of Mandala Restaurant has submitted a statement of truth, this statement supports the premises application, a local resident states that she has experienced no noise nuisance or problems with parking during the times the premises has been open. This is attached as **Appendix 9**.

- 7.2 The representations received mainly raises the following issues:

a) **The Prevention of Crime and Disorder**

This topic is mentioned by both the Police and the Licensing Authority in their representations. The Licensing Authority highlights the need for extra clarity around the restaurant being food led and to what extent vertical drinking will form part of their operation and when SIA door staff would be used. This point is echoed by the Metropolitan Police, with concerns being expressed about the late hours and lack of drinking up time. They feel that extra conditions are required to limit the number of people who could use the bar for alcohol only and require a dispersal policy to limit the potential for disorder and disturbance.

Many of the representations from Councillors and residents stress their concerns for the potential for ASB and crime to increase in the area if the premises attracts the wrong type of people. Some also mention that when this premises was a café it had a history of ASB and crime. Although it now appears to be under new ownership and management.

Residents also mention that the premises is located at a junction which is the entrance to a large residential area and there is a history of youths congregating on the corner and litter being a significant issue.

A number of representations feel that the late hours are inappropriate for a residential area and that this will negatively impact the residents by encouraging late night drinking.

b) The Prevention of Public Nuisance

Almost all the representations made by residents concern the issue of parking, access and noise. The restaurant only has 3 parking spaces outside and have advised that they have rented out the land opposite to use as a car park. This land is accessed via a small alleyway wide enough for one car so may also cause issues with vehicles regularly coming and going for a venue that can hold 110 people. A site visit was carried out on December 19th at 10:50 hours and it was noted that this small piece of land already had a number of vehicles parked there by people working in the metal containers situated on the land. The staff there were unaware that the land was going to be used by the restaurant. Almost all the space was already taken leading to a vehicle having to park in the alleyway restricting access in and out.

A significant number of representations mention that parking is already difficult and that's before the restaurant is fully open. In addition, as the junction of Colham Mill Road and Station Road, where Mandala Restaurant is located, is the only way to enter/leave the estate it can be a pinch point which could be exacerbated by parking for the restaurant.

The DPS was specifically asked about the parking problems by the Metropolitan Police, and she informed them that she felt that it was mainly due to deliveries during the renovation works and did not anticipate parking being a problem going forward

As the restaurant is situated next to and opposite residential homes many representations highlight the fact that possible noise issues from intoxicated patrons leaving the venue would have a detrimental impact on their lives.

Representations from the local councillors echo the points above.

c) The Protection of Children from Harm

Although this objective has been selected in a lot of the representations submitted, many of the concerns raised fall under the other licensing objectives.

Some representations also highlight that if the venue is more of a bar and attracts underage drinkers, they do not have SIA door staff to deter this.

d) Public safety

Many residents mention that the issue with parking coupled with the premises being located at a busy junction opposite a Mosque may affect emergency vehicles entering the estate.

In addition, the premises has 3 spaces for vehicles and a photo submitted by Alison Roper as **Appendix 6AG** show that parked vehicles can overhang the pavement causing an obstruction. It shows that the car park spaces at the restaurant are so close to the pavement that they block it when in use thus requiring a wheelchair user or pram to use the road in order to get past.

According to residents' representations, this was an ongoing issue during the renovation work at the premises where work vans were parked outside causing obstructions to the pavement and highway.

8.0 RELEVANT SECTIONS OF S.182 GUIDANCE

8.1 Where representations are made

At paragraph 9.3 it states that "Where a representation concerning the licensing objectives is made by a responsible authority about a proposed operating schedule and it is relevant (see paragraphs 9.4 to 9.10), the licensing authority's discretion will be engaged. It will also be engaged if another person makes relevant representations to the licensing authority, which are also not frivolous or vexatious (see paragraphs 9.4 to 9.10). Relevant representations can be made in opposition to or in support of, an application and can be made by any individual, body or business that has grounds to do so.

8.2 Relevant, vexatious and frivolous representations

At paragraph 9.4 it states that "A representation is "relevant" if it relates to the likely effect of the grant of the licence on the promotion of at least one of the licensing objectives. For example, a representation from a local businessperson about the commercial damage caused by competition from new licensed premises would not be relevant. On the other hand, a representation by a businessperson that nuisance caused by new premises would deter customers from entering the local area, and the steps proposed by the applicant to prevent that nuisance were inadequate, would be relevant. In other words, representations should relate to the impact of licensable activities carried on from premises on the objectives. For representations in relation to variations to be relevant, they should be confined to the subject matter of the variation. There is no requirement for a responsible authority or other person to produce a recorded history of problems at premises to support their representations, and in fact this would not be possible for new premises."

At paragraph 9.9 it states that "It is recommended that, in borderline cases, the benefit of the doubt about any aspect of a representation should be given to the person making the representation. The subsequent hearing would then provide an opportunity for the person or body making the representation to amplify and clarify it."

8.3 Determining actions that are appropriate for the promotion of the licensing objectives

At paragraph 9.42 it states that "Licensing authorities are best placed to determine what actions are appropriate for the promotion of the licensing objectives in their areas. All licensing determinations should be considered on a case-by-case basis. They should take into account any

representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be".

At paragraph 9.43 it states that "The authority's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve".

At paragraph 9.44 it states that "Determination of whether an action or step is appropriate for the promotion of the licensing objectives requires an assessment of what action or step would be suitable to achieve that end. While this does not therefore require a licensing authority to decide that no lesser step will achieve the aim, the authority should aim to consider the potential burden that the condition would impose on the premises licence holder (such as the financial burden due to restrictions on licensable activities) as well as the potential benefit in terms of the promotion of the licensing objectives.

However, the Revised Guidance issued under section 182 of the Licensing Act 2003 informs that it is imperative that the authority ensures that the factors which form the basis of its determination are limited to consideration of the promotion of the objectives and nothing outside those parameters. As with the consideration of licence variations, the licensing authority should consider wider issues such as other conditions already in place to mitigate potential negative impact on the promotion of the licensing objectives and the track record of the business.

Further advice on determining what is appropriate when imposing conditions on a licence or certificate is provided in Chapter 10. The licensing authority is expected to come to its determination based on an assessment of the evidence on both the risks and benefits either for or against making the determination".

8.4 Proportionality

At paragraph 10.2 it states, "Conditions include any limitations or restrictions attached to a licence or certificate and essentially are the steps or actions that the holder of the premises licence or the club premises certificate will be required to take or refrain from taking in relation to the carrying on of licensable activities at the premises in question.

Failure to comply with any condition attached to a licence or certificate is a criminal offence, which on conviction is punishable by an unlimited fine or up to six months' imprisonment. The courts have made clear that it is particularly important that conditions which are imprecise or difficult for a licence holder to observe should be avoided."

At paragraph 10.8 it states, "The licensing authority may not impose any conditions unless its discretion has been exercised following receipt of relevant representations and it is satisfied as a result of a hearing (unless all parties agree a hearing is not necessary) that it is appropriate to impose conditions to promote one or more of the four licensing objectives.

In order to promote the crime prevention licensing objective conditions may be included that are aimed at preventing illegal working in licensed premises. This provision also applies to minor variations."

At paragraph 10.9 It is possible that in some cases no additional conditions will be appropriate to promote the licensing objectives.

At paragraph 10.10 it states that "The 2003 Act requires that licensing conditions should be tailored to the size, type, location and characteristics and activities taking place at the premises concerned. Conditions should be determined on a case-by-case basis and standardised conditions which ignore these individual aspects should be avoided.

For example, conditions should not be used to implement a general policy in a given area such as the use of CCTV, polycarbonate drinking vessels or identity scanners where they would not be appropriate to the specific premises. Conditions that are considered appropriate for the prevention of illegal working in premises licensed to sell alcohol or late-night refreshment might include requiring a premises licence holder to undertake right to work checks on all staff employed at the licensed premises or requiring that a copy of any document checked as part of a right to work check, either physical or digital (e.g. copy of any document checked or a clear copy of the online right to work check) is retained at the licensed premises. Licensing authorities and other responsible authorities should be alive to the indirect costs that can arise because of conditions.

These could be a deterrent to holding events that are valuable to the community or for the funding of good and important causes. Licensing authorities should therefore ensure that any conditions they impose are only those which are appropriate for the promotion of the licensing objectives".

8.5 Hours of Trading

At paragraph 10.13 it states "The Government acknowledges that different licensing strategies may be appropriate for the promotion of the licensing objectives in different areas. The 2003 Act gives the licensing authority power to make decisions about the hours during which premises can conduct licensable activities as part of the implementation of its licensing policy statement.

Licensing authorities are best placed to make decisions about appropriate opening hours in their areas based on their local knowledge and in consultation with responsible authorities. However, licensing authorities must always consider each application and must not impose predetermined licensed opening hours, without giving individual consideration to the merits of each application".

At paragraph 10.14 it states, "Where there are objections to an application to extend the hours during which licensable activities are to be carried on and the licensing authority determines that this would undermine the licensing objectives, it may reject the application or grant it with appropriate conditions and/or different hours from those requested."

8.6 Licensing Hours

At paragraph 14.51 With regard to licensing hours, the Government acknowledges that different licensing approaches may be appropriate for the promotion of the licensing objectives in different areas. The 2003 Act gives the licensing authority power to make decisions regarding licensed opening hours as part of the implementation of its licensing policy statement and licensing authorities are best placed to make such decisions based on their local knowledge and in consultation with other responsible authorities. However, licensing authorities must always consider each application and must not impose predetermined licensed opening hours, without giving individual consideration to the merits of each application.

At paragraph 14.52 Statements of licensing policy should set out the licensing authority's approach regarding licensed opening hours and the strategy it considers appropriate for the promotion of the licensing objectives in its area.

The statement of licensing policy should emphasise the consideration which will be given to the individual merits of an application. The Government recognises that licensed premises make an

important contribution to our local communities and has given councils a range of tools to effectively manage the different pressures that licensed premises can bring. In determining appropriate strategies around licensed opening hours, licensing authorities cannot seek to restrict the activities of licensed premises where it is not appropriate for the promotion of the licensing objectives to do so.

8.7 The Need for Licensed Premises

At paragraph 14.19 There can be confusion about the difference between the “need” for premises and the “cumulative impact” of premises on the licensing objectives, for example, on crime and disorder. “Need” concerns the commercial demand for another pub or restaurant or hotel and is a matter for the planning authority and for the market. This is not a matter for a licensing authority in discharging its licensing functions or for its statement of licensing policy.

9.0 RELEVANT SECTIONS OF HILLINGDON’S LICENSING POLICY

9.1 Licensing Objectives – The Prevention of Crime and Disorder

At paragraph 10.1 Licensed premises, especially those offering late night/early morning entertainment, alcohol and refreshment, can be a source of crime and disorder. The Licensing Authority will expect operating schedules to satisfactorily address these issues from the design of the premises through to the daily operation of the business. Applicants are recommended to seek advice from the Police Licensing Officer and Licensing Authority Officers prior to making any application as early advice can alleviate representations being made once an application is submitted. Full contact details for both are contained within the Responsible Authorities contact in appendix B.

At paragraph 10.3 Where a number of premises may be in close proximity it may be difficult to attribute the disorder to patrons of particular premises, however there is a duty on Premises Licence Holders or Club Management Committees to act responsibly to ensure their own customers do not contribute to crime and disorder whilst in their premises and in the vicinity of their premises.

At paragraph 10.6 Applications referred to the Licensing Sub-Committee where relevant representations have been received will be determined on the individual merit of each case. The Licensing Sub-Committee has the power to impose specific conditions when considered appropriate in respect of the Crime and Disorder objective.

9.2 Licensing Objectives – Public Safety

At paragraph 11.5 Applications referred to the Licensing Sub-Committee will be determined on the individual merit of each case. The Licensing Sub-Committee have the power to impose specific conditions when considered necessary in respect of the Public Safety objective.

9.3 Licensing Objectives – The Prevention of Public Nuisance

At paragraph 12.1 Licensing Sub Committees will be mindful that licensed premises, especially those operating late at night and in the early hours of the morning, can cause a range of nuisances impacting on people living, working or sleeping in the vicinity of the premises. When addressing public nuisance the applicant should identify any particular issues that are likely to affect adversely the promotion of the licensing objective to prevent public nuisance. They should then include in the operating schedule how they will deal with those matters. The concerns mainly relate to noise nuisance from within the premises or from the use of any outside areas, light pollution, smoke and

noxious smells. This may also include patrons outside a premises and the dispersal of customers. Due regard will be given to the impact these may have and the Licensing Authority will expect operating schedules to satisfactorily address these issues.

At paragraph 12.7 Applications referred to the Licensing Sub-Committee will be determined on the individual merit of each case. The Licensing Sub-Committee have the power to impose specific conditions when considered necessary in respect of the Prevention of Public Nuisance objective.

9.4 Licensing Objectives – The Protection of Children from Harm

At paragraph 13.7 Applications referred to the Licensing Sub-Committee will be determined on the individual merit of each case. The Licensing Sub-Committee have the power to impose specific conditions when considered necessary in respect of the Protection of Children from Harm objective.

9.5 Representations

At paragraph 17.2 Representations can be made to the Council, as Licensing Authority, by a 'Responsible Authority' or by 'Interested Parties' which include individuals such as residents or bodies such as a resident's association, trade associations and other businesses operating. Representations can be made concerning:

- Applications for new premises licences or club premises certificates
- Applications to vary premises licences or club premises certificates
- Personal licence applications on criminal grounds (only by the Police)

At paragraph 17.9 The Licensing Act 2003 also permits Elected Members to make representations on their own behalf as well as on behalf of their constituents. Members of the public who are making representations may also request that their Ward Councillor speaks on their behalf at public hearings to determine applications.

At paragraph 17.11 Written representations include letters and emails. Representations received after the end of the public consultation period cannot legally be accepted and will not be considered by the Licensing Authority.

At paragraph 17.12 Representations must contain;

- a) The name, full address & post code, of the person making them;
- b) The reasons for their representation;
- c) Which of the four Licensing Objectives the representation relates to i.e. Crime and disorder; Public Nuisance; Public safety; Protection of children from harm.

At paragraph 17.14 Representations based on 'Need' for licensed premises, concerns the commercial demand for another pub, restaurant, off licence or hotel. This is not a matter for the licensing authority in discharging its licensing functions. 'Need' is a matter for planning committees and for the market. Representations made on the basis of need are likely to be rejected.

At paragraph 17.15 All valid representations will form part of a committee report that will become a public document. It will be given to the applicant, their agent, responsible authorities, other persons

making representations and any other party requesting a copy as well as the Licensing Sub-committee 10 working days prior to the hearing. Anonymous representations will not be accepted.

9.6 Licensing Hours

At paragraph 25.1 Prior to the introduction of the Licensing Act 2003, it was believed that fixed and artificially early closing times (established under the Licensing Act 1964) were one of the key causes of rapid binge drinking prior to closing times and one of the causes of disorder and disturbance when large number of customers were required to leave the premises simultaneously.

At paragraph 25.2 The aim through promotion of the licensing objectives should be to reduce the potential for concentrations and achieve a slower dispersal of people from licensed premises through flexible opening times.

At paragraph 25.3 Arbitrary restrictions that would undermine the principle of flexibility will therefore be avoided. The four licensing objectives will be paramount at all times and the Council will always consider the individual merits of each case.

At paragraph 25.4 In accordance with guidance there is no fixed restriction on terminal hours for any particular areas of the borough. Such a restriction could cause the migration of patrons from one area to another and create the circumstances that the legislation is attempting to avoid. Each application will be dealt with on its merits. It is for the applicants to detail in their Operating Schedule exactly what times they intend to open and close the premises and what measures they will take to ensure that they do not cause nuisance or disturbance to their neighbours in the vicinity. The later the terminal hour applied for, the greater will be the need to address the issues of disturbance and nuisance.

9.7 Licence Conditions

At paragraph 20.1 Conditions on premises licences and club certificates are determined by:

- The measures put forward on the Operating Schedule
- Mandatory conditions within the Act (current list included as Appendix G)
- Measures decided at a hearing by the Licensing Sub Committee

At paragraph 20.2 Conditions attached to licences by the Licensing Authority that have been proposed by the applicant in their operating schedule should be consistent with the steps set out in the operating schedule. This means that the effect of these conditions should be substantially the same as that intended by the terms of the operating schedule.

At paragraph 20.3 Any conditions attached to licences following relevant representations will focus on matters within the control of the Premises Licence Holder or Club Management Committees. They will address matters which have a direct impact on those living, working or engaged in normal activities in the vicinity, as well as patrons of the licensed premises.

They will not be used as a means of attempting to attach responsibility to Premises Licence Holders or Club Management Committees for matters outside their reasonable control, such as anti-social behaviour once away from the premises or licensable activity. Conditions imposed by the Licensing Authority shall be appropriate, reasonable, and proportionate and should be determined on a case-by-case basis.

At paragraph 20.4 The Licensing Authority will not impose standard conditions upon every licence issued, however it may have regard to model conditions produced by the Government and/or the Institute of Licensing and it may choose to impose these in appropriate circumstances.

10.0 LEGAL CONSIDERATIONS

10.1 When considering an application for a grant of a new Premises Licence, the Sub-Committee shall carry out its functions with a view to taking steps it considers appropriate for promoting the licensing objectives. The licensing objectives are:

- Prevention of crime and disorder
- Public Safety
- Prevention of public nuisance
- Protection of children from harm

10.2 Members should note that each objective is of equal importance. There are no other licencing objectives, and the four objectives are paramount considerations at all times.

10.3 An application for a new premises licence may be made pursuant to s.16 and s.17 of the Act, and with regard to the Licensing Act 2003 (Premises licences and club premises certificates) Regulations 2005/42 and the licensing Act 2003 (Fees) Regulations 2005/79.

10.4 The Sub-Committee must ensure that all licensing decisions:

- Have a direct relationship to the promotion of one or more of the four licensing objectives
- Have regard to the Council's statement of licensing policy
- Have regard to the Secretary of State guidance
- Must not be subject to a blanket policy to the extent that it is applied so rigidly that an exercise of discretion in each individual case is precluded

10.5 Where relevant representations are made, the Licensing Authority must hold a hearing to determine the application, unless all are agreed that such a hearing is unnecessary s.18(3)(a) Licensing Act 2003.

10.6 Relevant representations are those that relate to the effect of the granting of the application on the promotion of the licensing objectives made by an interested party or responsible authority that have not been withdrawn and are not, in the opinion of the relevant licencing authority, frivolous or vexatious s.18(7) Licensing Act 2003.

10.7 The Sub-Committee can only consider matters within the application that have been raised through representations from interested parties and responsible authorities. Interested parties must live within the vicinity of the premises. All applications will be decided on a case-by-case basis.

10.8 Following a hearing, the Sub-Committee must consider all relevant representations, and having taken into account the promotion of the licensing objectives, under s.18(3)(b) and (4) Licensing Act 2003, a decision can be taken: -

- i. To grant the licence, subject to the mandatory conditions and conditions consistent with the operating schedule;
- ii. To impose additional relevant conditions to such an extent as is considered necessary for the promotion of the licensing objectives;

- iii. To exclude any of the licensable activities to which the application relates;
- iv. To amend the times for all or some of the licensable activities;
- v. To refuse to specify a person in the licence as the premises supervisor;
- vi. To reject the application.

10.9 Conditions will not be necessary if they duplicate a current statutory requirement. The licencing Authority may therefore only impose such conditions that are necessary to promote the licensing objectives arising out of the consideration of the representations.

10.10 If the Sub-Committee determines that it is necessary to modify the conditions, or to refuse the application for a Premises Licence application, it must give reasons for its decision.

10.11 The Council in its capacity as Licensing Authority has a duty to have regard to its public sector equality duty under s.149 of the Equality Act 2010. In summary s.149 provides that a Public Authority must, in the exercise of its functions, have due regard to the need to:

- i. Eliminate discrimination harassment, victimisation and any other conduct that is prohibited by or under this Act;
- ii. Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it; and
- iii. Foster good relations between persons who share relevant protected characteristics and persons who do not.

10.12 Section 149(7) of the Equality Act 2010 defines nine relevant protected characteristics these are:

- i. age
- ii. gender reassignment
- iii. being married or in a civil partnership
- iv. being pregnant or on maternity leave
- v. disability
- vi. race including colour, nationality, ethnic or national origin
- vii. religion or belief
- viii. sex
- ix. sexual orientation

10.13 Officers have provided the Sub-Committee with recommendations related to this application. Subject to the above-mentioned factors having been properly considered, the Sub-Committee may depart from the recommendations if there are good reasons for doing so. The Sub-Committee is advised that such departures could give rise to an appeal or judicial review.

10.14 Interested parties, Responsible Authorities and the Applicant have the right to appeal the decision of the Licensing Sub-Committee to the Magistrates' Court within a period of 21 days beginning with the day on which the applicant was notified by the Licensing Authority of the decision to be appealed against.



* required information

Section 1 of 21

You can save the form at any time and resume it later. You do not need to be logged in when you resume.

System reference This is the unique reference for this application generated by the system.

Your reference You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.

Are you an agent acting on behalf of the applicant?

Yes No

Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.

Applicant Details

* First name

* Family name

* E-mail

Main telephone number

Include country code.

Other telephone number

Indicate here if the applicant would prefer not to be contacted by telephone

Is the applicant:

Applying as a business or organisation, including as a sole trader
 Applying as an individual

A sole trader is a business owned by one person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reason, such as following a hobby.

Applicant Business

Is the applicant's business registered in the UK with Companies House? Yes No

Note: completing the Applicant Business section is optional in this form.

Registration number

Business name

If the applicant's business is registered, use its registered name.

VAT number

Put "none" if the applicant is not registered for VAT.

Legal status

Continued from previous page...

Applicant's position in the business

Home country

The country where the applicant's headquarters are.

Registered Address

Address registered with Companies House.

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Agent Details

* First name

* Family name

* E-mail

Main telephone number

Include country code.

Other telephone number

Indicate here if you would prefer not to be contacted by telephone

Are you:

- An agent that is a business or organisation, including a sole trader
- A private individual acting as an agent

A sole trader is a business owned by one person without any special legal structure.

Agent Business

Is your business registered in the UK with Companies House? Yes No

Note: completing the Applicant Business section is optional in this form.

Registration number

Business name

If your business is registered, use its registered name.

VAT number

Put "none" if you are not registered for VAT.

Legal status

Continued from previous page...

Your position in the business

Home country

The country where the headquarters of your business is located.

Agent Registered Address

Address registered with Companies House.

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Section 2 of 21

PREMISES DETAILS

I/we, as named in section 1, apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in section 2 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003.

Premises Address

Are you able to provide a postal address, OS map reference or description of the premises?

Address OS map reference Description

Postal Address Of Premises

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Further Details

Telephone number

Non-domestic rateable value of premises (£)

Section 3 of 21

APPLICATION DETAILS

In what capacity are you applying for the premises licence?

- An individual or individuals
- A limited company / limited liability partnership
- A partnership (other than limited liability)
- An unincorporated association
- Other (for example a statutory corporation)
- A recognised club
- A charity
- The proprietor of an educational establishment
- A health service body
- A person who is registered under part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales
- A person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 in respect of the carrying on of a regulated activity (within the meaning of that Part) in an independent hospital in England
- The chief officer of police of a police force in England and Wales

Confirm The Following

- I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities
- I am making the application pursuant to a statutory function
- I am making the application pursuant to a function discharged by virtue of His Majesty's prerogative

Section 4 of 21

NON INDIVIDUAL APPLICANTS

Provide name and registered address of applicant in full. Where appropriate give any registered number. In the case of a partnership or other joint venture (other than a body corporate), give the name and address of each party concerned.

Non Individual Applicant's Name

Name

Details

Registered number (where applicable)

Description of applicant (for example partnership, company, unincorporated association etc)

Continued from previous page...

Private Limited Company

Address

Building number or name	Carter House
Street	Colham Mill Road
District	
City or town	WEST DRAYTON
County or administrative area	London Borough of Hillingdon
Postcode	UB7 7AE
Country	United Kingdom

Contact Details

E-mail	mandala.headoffice@gmail.com
Telephone number	
Other telephone number	
* Date of birth	
	dd mm yyyy
* Nationality	Incorporated at Companies House on 291024

Documents that demonstrate entitlement to work in the UK

Add another applicant

Section 5 of 21

OPERATING SCHEDULE

When do you want the premises licence to start? / /
dd mm yyyy

If you wish the licence to be valid only for a limited period, when do you want it to end / /
dd mm yyyy

Provide a general description of the premises

For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies you must include a description of where the place will be and its proximity to the premises.

The establishment is primarily food led, and focuses on food and dining, with the intention of selling alcohol to customers mostly during dining hours. The ground floor includes a bar waiting area and lounge area, designed to provide a relaxing environment for customers.

On the first floor and have a seating capacity of 47 covers. Upon entering, there is a bar area with the bar itself and three

Continued from previous page...

small tables accommodating six people. Adjacent to the bar area is a coffee section that can seat around 20 people. Additionally, there is a lounge area with 25 covers, available for both dining and relaxation purposes.

During weekends, Mandala Restaurant and Lounge will employ SIA on a risk assessed basis.

If 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend

Section 6 of 21

PROVISION OF PLAYS

See guidance on regulated entertainment

Will you be providing plays?

- Yes No

Section 7 of 21

PROVISION OF FILMS

See guidance on regulated entertainment

Will you be providing films?

- Yes No

Section 8 of 21

PROVISION OF INDOOR SPORTING EVENTS

See guidance on regulated entertainment

Will you be providing indoor sporting events?

- Yes No

Section 9 of 21

PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS

See guidance on regulated entertainment

Will you be providing boxing or wrestling entertainments?

- Yes No

Section 10 of 21

PROVISION OF LIVE MUSIC

See guidance on regulated entertainment

Will you be providing live music?

- Yes No

Section 11 of 21

PROVISION OF RECORDED MUSIC

See guidance on regulated entertainment

Will you be providing recorded music?

- Yes No

Continued from previous page...

Section 12 of 21

PROVISION OF PERFORMANCES OF DANCE

See guidance on regulated entertainment

Will you be providing performances of dance?

- Yes No

Section 13 of 21

PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE

See guidance on regulated entertainment

Will you be providing anything similar to live music, recorded music or performances of dance?

- Yes No

Section 14 of 21

LATE NIGHT REFRESHMENT

Will you be providing late night refreshment?

- Yes No

Standard Days And Timings

MONDAY

Start

End

Start

End

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

Continued from previous page...

SUNDAY

Start

End

Start

End

Will the provision of late night refreshment take place indoors or outdoors or both?

- Indoors Outdoors Both

Where taking place in a building or other structure tick as appropriate. Indoors may include a tent.

State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.

n/a

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

n/a

Non-standard timings. Where the premises will be used for the supply of late night refreshments at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Licensable Hours extended until 02:00hrs on Valentines Day, Christmas Eve, New Year's Eve, Bank Holidays and Sundays before Bank Holidays.

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SUPPLY OF ALCOHOL

Will you be selling or supplying alcohol?

- Yes No

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock. (e.g., 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.

Continued from previous page...

TUESDAY

Start	<input type="text" value="11:00"/>	End	<input type="text" value="23:00"/>
Start	<input type="text"/>	End	<input type="text"/>

WEDNESDAY

Start	<input type="text" value="11:00"/>	End	<input type="text" value="23:00"/>
Start	<input type="text"/>	End	<input type="text"/>

THURSDAY

Start	<input type="text" value="11:00"/>	End	<input type="text" value="23:00"/>
Start	<input type="text"/>	End	<input type="text"/>

FRIDAY

Start	<input type="text" value="11:00"/>	End	<input type="text" value="01:00"/>
Start	<input type="text"/>	End	<input type="text"/>

SATURDAY

Start	<input type="text" value="11:00"/>	End	<input type="text" value="01:00"/>
Start	<input type="text"/>	End	<input type="text"/>

SUNDAY

Start	<input type="text" value="11:00"/>	End	<input type="text" value="01:00"/>
Start	<input type="text"/>	End	<input type="text"/>

Will the sale of alcohol be for consumption:

- On the premises Off the premises Both

If the sale of alcohol is for consumption on the premises select on, if the sale of alcohol is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away from the premises select both.

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

Non-standard timings. Where the premises will be used for the supply of alcohol at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Licensable Hours extended until 02:00hrs on Valentines Day, Christmas Eve, New Year's Eve, Bank Holidays and Sundays before Bank Holidays.

Continued from previous page...

State the name and details of the individual whom you wish to specify on the licence as premises supervisor

Name

First name

Family name

Date of birth

Enter the contact's address

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

Personal Licence number (if known)

Issuing licensing authority (if known)

PROPOSED DESIGNATED PREMISES SUPERVISOR CONSENT

How will the consent form of the proposed designated premises supervisor be supplied to the authority?

- Electronically, by the proposed designated premises supervisor
- As an attachment to this application

Reference number for consent form (if known)

If the consent form is already submitted, ask the proposed designated premises supervisor for its 'system reference' or 'your reference'.

Section 16 of 21

ADULT ENTERTAINMENT

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children

Give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc.

Continued from previous page...

Section 17 of 21

HOURS PREMISES ARE OPEN TO THE PUBLIC

Standard Days And Timings

MONDAY

Start

End

Start

End

Give timings in 24 hour clock.
(e.g., 16:00) and only give details for the days
of the week when you intend the premises
to be used for the activity.

TUESDAY

Start

End

Start

End

WEDNESDAY

Start

End

Start

End

THURSDAY

Start

End

Start

End

FRIDAY

Start

End

Start

End

SATURDAY

Start

End

Start

End

SUNDAY

Start

End

Start

End

State any seasonal variations

For example (but not exclusively) where the activity will occur on additional days during the summer months.

n/a

Continued from previous page...

Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed in the column on the left, list below

For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.

Licensable Hours extended until 02:00hrs on Valentines Day, Christmas Eve, New Year's Eve, Bank Holidays and Sundays before Bank Holidays.

Section 18 of 21

LICENSING OBJECTIVES

Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b,c,d,e)

List here steps you will take to promote all four licensing objectives together.

CCTV:
A suitable closed-circuit television (CCTV) system shall be in operation whilst members of the public are in attendance. The CCTV system will provide clear images in all levels of lighting, enabling facial-recognition, of all areas of the premises to which the public have access (save for toilets/showers/changing areas).
At least one member of staff shall be on duty at the premises who can operate the system and download recorded images. These images will be downloaded and provided immediately, or where this is not possible as soon as practicable, on request to an officer of a Responsible Authority.
The CCTV system shall be capable of retaining images for a minimum of 31 days, will be of good quality and will contain the correct time and date stamp information.
The CCTV system and images will be kept in a secure environment to which members of the public will not be permitted access.

Staff Training:
All staff responsible for selling alcohol shall receive induction and/or refresher training (at least annually) commensurate with their role and responsibilities in relation to the sale of alcohol and the times and conditions of the premises licence. Training shall include Challenge 25 and Responsible Retailing.
Training will be documented, kept at the premises for at least 12 months from the last entry, and made available to the Police and/or Local Authority upon request.

b) The prevention of crime and disorder

Refusal Log:
There shall be a register for the recording of all alcohol sale refusals, including attempted under-age sales, proxy sales and refusals to those who appear intoxicated.
Details to be recorded shall include the date, time, name (if known), physical description of the person, the reason for the refusal, names of staff involved, and whether the refusal was captured on CCTV.
Any identification document coming into the possession of a member of staff, including security staff, shall be recorded in the register, including the name of the person/name on the identification document.
The register shall be available for immediate inspection by any authorised officer of the responsible authorities and shall be securely retained by the licence holder for a for a period of 12 months from the date of the last entry.

Incident Log:
An incident log shall be maintained on the premises to record all incidents and accidents.
Records should include occurrences of: anti-social behaviour, admission refusals, ejections, seizure of prohibited items, casualties/unwell customers, welfare and safeguarding matters.
The records shall include the date, time, and location of the incident; nature of the incident; name and contact details of all people involved, and any crime number and details of police officers attending.

Continued from previous page...

Incident and accident records may be kept in a bound register with consecutively numbered pages or electronically on a secure digital system.

The records shall be available for inspection by any authorised officer of the responsible authorities and shall be securely retained by the licence holder for a period of 12 months after the last entry.

SIA:

SIA shall be employed on a risk assessed basis. Such a risk assessment shall be written down and be made available for inspection by any police officer or officer of the Responsible Authorities as defined by s13 of the Licensing Act 2003.

c) Public safety

Fire Risk Assessment:

A current fire risk assessment will be completed and maintained on the premises for inspection by an officer of any of the Responsible Authorities on request.

d) The prevention of public nuisance

General Good Neighbourliness:

The premises licence holder will operate the business with general consideration in respect of the neighbouring properties.

Clear and prominent notices will be displayed in any outdoor public area, and at the exit, requesting patrons be quiet and have consideration for neighbours in the vicinity.

The licence holder shall ensure no noise or vibration emanates from the premises so as to cause a nuisance.

e) The protection of children from harm

Age Verification Scheme – Challenge 25:

A Challenge 25 age verification scheme will operate at the premises whereby any person who appears to be under 25 years of age, and unknown to the staff member serving as a person over 18 years of age, shall not be served alcohol unless they provide identification to prove they are over 18 years of age.

Acceptable forms of identification will be a valid passport, a valid photo ID driving license or a valid proof of age scheme card with the PASS approved hologram.

Appropriate signage advertising the operation of the Challenge 25 scheme must be displayed in the vicinity of all points of sale for alcohol.

Section 19 of 21

NOTES ON DEMONSTRATING ENTITLEMENT TO WORK IN THE UK

Continued from previous page...

Entitlement to work/immigration status for individual applicants and applications from partnerships which are not limited liability partnerships:

A licence may not be held by an individual or an individual in a partnership who is resident in the UK who:

- does not have the right to live and work in the UK; or
- is subject to a condition preventing him or her from doing work relating to the carrying on of a licensable activity.

Any premises licence issued in respect of an application made on or after 6 April 2017 will become invalid if the holder ceases to be entitled to work in the UK.

Applicants must demonstrate that they have an entitlement to work in the UK and are not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity. They do this in one of two ways: 1) by providing with this application copies or scanned copies of the documents listed below (which do not need to be certified), or 2) by providing their 'share code' to enable the licensing authority to carry out a check using the Home Office online right to work checking service (see below).

Documents which demonstrate entitlement to work in the UK

- An expired or current passport showing the holder, or a person named in the passport as the child of the holder, is a British citizen or a citizen of the UK and Colonies having the right of abode in the UK [please see note below about which sections of the passport to copy].
- An expired or current passport or national identity card showing the holder, or a person named in the passport as the child of the holder, is a national of a European Economic Area country or Switzerland.
- A Registration Certificate or document certifying permanent residence issued by the Home Office to a national of a European Economic Area country or Switzerland.
- A Permanent Residence Card issued by the Home Office to the family member of a national of a European Economic Area country or Switzerland.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder indicating that the person named is allowed to stay indefinitely in the UK, or has no time limit on their stay in the UK.
- A **current** passport endorsed to show that the holder is exempt from immigration control, is allowed to stay indefinitely in the UK, has the right of abode in the UK, or has no time limit on their stay in the UK.
- A **current** Immigration Status Document issued by the Home Office to the holder with an endorsement indicating that the named person is allowed to stay indefinitely in the UK or has no time limit on their stay in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the UK, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A birth or adoption certificate issued in the Channel Islands, the Isle of Man or Ireland **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A certificate of registration or naturalisation as a British citizen, **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.

Continued from previous page...

- A **current** passport endorsed to show that the holder is allowed to stay in the UK and is currently allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity.
- A **current** Biometric Immigration Document (Biometric Residence Permit) issued by the Home Office to the holder which indicates that the named person can currently stay in the UK and is allowed to work relation to the carrying on of a licensable activity.
- A **current** Residence Card issued by the Home Office to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights or residence.
- A **current** Immigration Status Document containing a photograph issued by the Home Office to the holder with an endorsement indicating that the named person may stay in the UK, and is allowed to work and is not subject to a condition preventing the holder from doing work relating to the carrying on of a licensable activity **when produced in combination with** an official document giving the person's permanent National Insurance number and their name issued by a Government agency or a previous employer.
- A Certificate of Application, **less than 6 months old**, issued by the Home Office under regulation 18(3) or 20(2) of the Immigration (European Economic Area) Regulations 2016, to a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence.
- Reasonable evidence that the person has an outstanding application to vary their permission to be in the UK with the Home Office such as the Home Office acknowledgement letter or proof of postage evidence, or reasonable evidence that the person has an appeal or administrative review pending on an immigration decision, such as an appeal or administrative review reference number.
- Reasonable evidence that a person who is not a national of a European Economic Area state or Switzerland but who is a family member of such a national or who has derivative rights of residence in exercising treaty rights in the UK including:-
 - evidence of the applicant's own identity – such as a passport,
 - evidence of their relationship with the European Economic Area family member – e.g. a marriage certificate, civil partnership certificate or birth certificate, and
 - evidence that the European Economic Area national has a right of permanent residence in the UK or is one of the following if they have been in the UK for more than 3 months:
 - (i) working e.g. employment contract, wage slips, letter from the employer,
 - (ii) self-employed e.g. contracts, invoices, or audited accounts with a bank,
 - (iii) studying e.g. letter from the school, college or university and evidence of sufficient funds; or
 - (iv) self-sufficient e.g. bank statements.

Family members of European Economic Area nationals who are studying or financially independent must also provide evidence that the European Economic Area national and any family members hold comprehensive sickness insurance in the UK. This can include a private medical insurance policy, an EHC card or an S1, S2 or S3 form.

Original documents must not be sent to licensing authorities. If the document copied is a passport, a copy of the following pages should be provided:-

- (i) any page containing the holder's personal details including nationality;
- (ii) any page containing the holder's photograph;
- (iii) any page containing the holder's signature;
- (iv) any page containing the date of expiry; and
- (v) any page containing information indicating the holder has permission to enter or remain in the UK and is permitted to work.

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If the document is not a passport, a copy of the whole document should be provided.

Your right to work will be checked as part of your licensing application and this could involve us checking your immigration status with the Home Office. We may otherwise share information with the Home Office. Your licence application will not be determined until you have complied with this guidance.

Home Office online right to work checking service

As an alternative to providing a copy of the documents listed above, applicants may demonstrate their right to work by allowing the licensing authority to carry out a check with the Home Office online right to work checking service.

To demonstrate their right to work via the Home Office online right to work checking service, applicants should include in this application their 9-digit share code (provided to them upon accessing the service at <https://www.gov.uk/prove-right-to-work>) which, along with the applicant's date of birth (provided within this application), will allow the licensing authority to carry out the check.

In order to establish the applicant's right to work, the check will need to indicate that the applicant is allowed to work in the United Kingdom and is not subject to a condition preventing them from doing work relating to the carrying on of a licensable activity.

An online check will not be possible in all circumstances because not all applicants will have an immigration status that can be checked online. The Home Office online right to work checking service sets out what information and/or documentation applicants will need in order to access the service. Applicants who are unable to obtain a share code from the service should submit copy documents as set out above.

Section 20 of 21

NOTES ON REGULATED ENTERTAINMENT

Continued from previous page...

In terms of specific **regulated entertainments** please note that:

- **Plays:** no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- **Films:** no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- **Indoor sporting events:** no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- **Boxing or Wrestling Entertainment:** no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
- **Live music:** no licence permission is required for:
 - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- **Recorded Music:** no licence permission is required for:
 - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

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- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

Section 21 of 21

PAYMENT DETAILS

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card. Premises' licence fees are determined by the non-domestic rateable value of the premises. To find out a premises' non-domestic rateable value, go to the Valuation Office Agency website at http://www.voa.gov.uk/business_rates/index.htm. For full details, refer to the 'Fees for Applications' webpage: <http://www.hillingdon.gov.uk/media.jsp?mediaid=22879&filetype=pdf>

* Fee amount (£)

ATTACHMENTS

AUTHORITY POSTAL ADDRESS

Address

Building number or name

Street

District

City or town

County or administrative area

Postcode

Country

DECLARATION

* I/we understand it is an offence, liable on conviction to a fine up to level 5 on the standard scale, under section 158 of the licensing act 2003, to make a false statement in or in connection with this application.

Ticking this box indicates you have read and understood the above declaration

This section should be completed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on behalf of the applicant?"

* Full name

Continued from previous page...

* Capacity

Date (dd/mm/yyyy)

Add another signatory

Once you're finished you need to do the following:

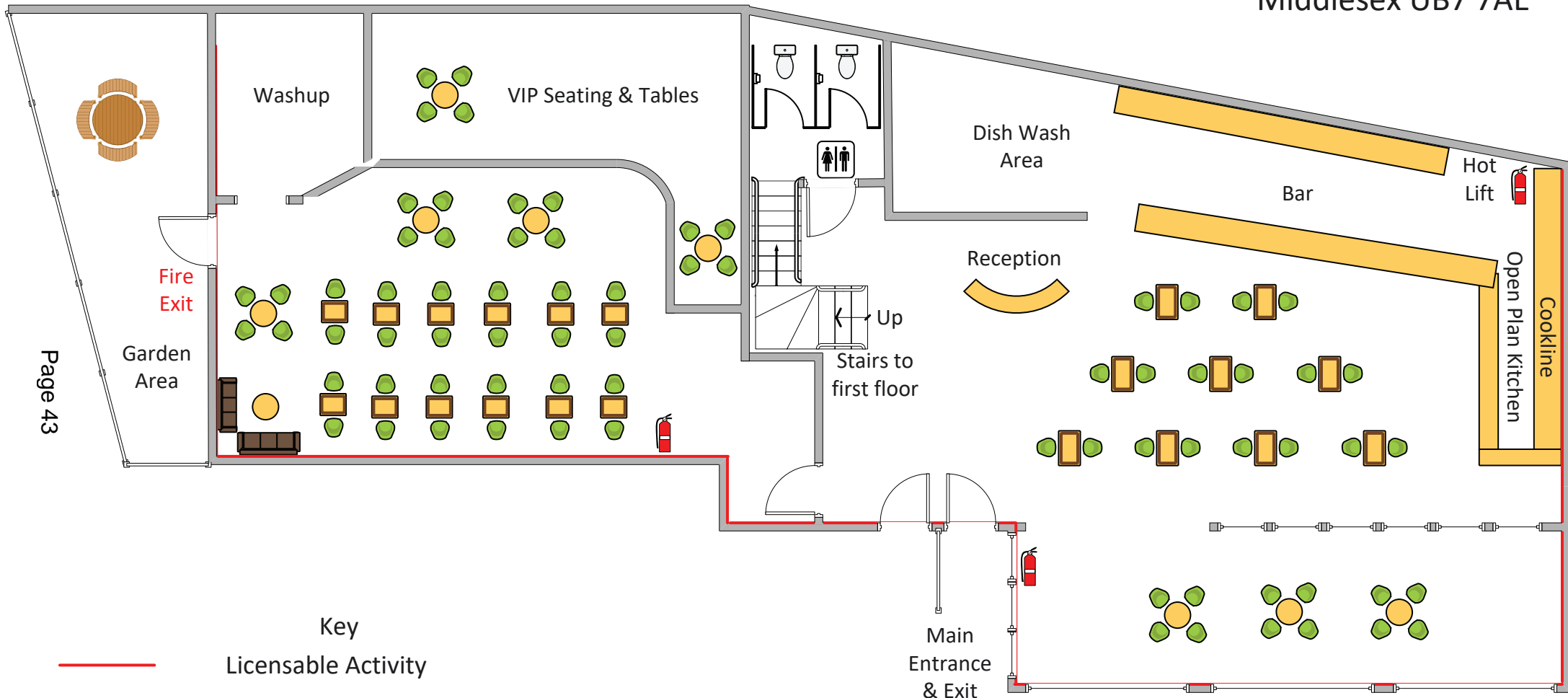
1. Save this form to your computer by clicking file/save as...

2. Go back to <https://www.gov.uk/apply-for-a-licence/premises-licence/hillingdon/apply-1> to upload this file and continue with your application.

Don't forget to make sure you have all your supporting documentation to hand.

IT IS AN OFFENCE LIABLE TO SUMMARY CONVICTION TO A FINE OF ANY AMOUNT UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED



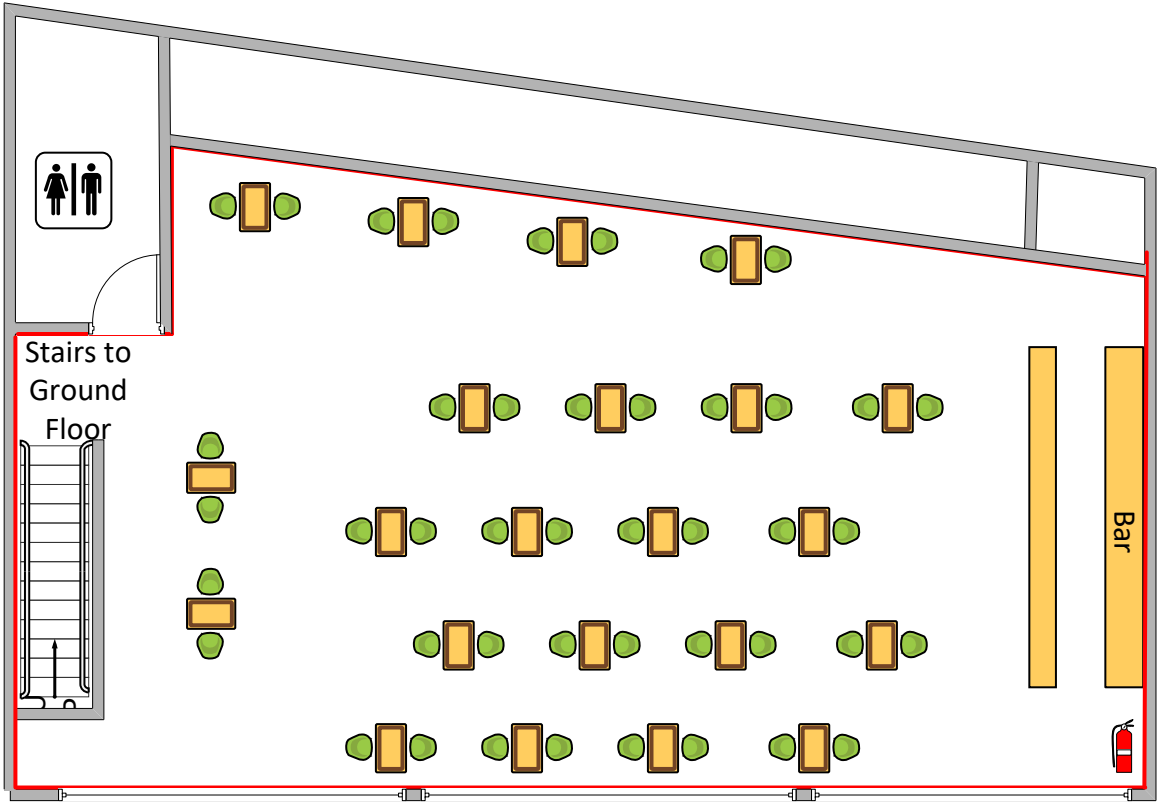
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Key
Licensable Activity



Foam Fire Extinguisher

Scale 1:100





HILLINGDON
LONDON

Mr Mark Rose
Licensing Officer
The Licensing Service
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge
UB8 1UW

Date: 24th December 2024

Dear Mr Rose,

**LICENSING ACT 2003
MANDALA RESTAURANT, CARTER HOUSE, COLHAM MILL ROAD, WEST DRAYTON UB7 7AE**

I am writing to you as the Officer duly authorised to make representations on behalf of the Licensing Authority, in relation to the application for a new premises licence submitted by Mandala Restaurant and Lounge Ltd.

The application proposes for the sale of alcohol from 11:00 to 23:00 hours Monday to Thursday and 11:00 to 01:00 hours Friday to Sunday. In addition, the applicant has applied for late night refreshment until 01:00 hours Friday to Sunday.

I have assessed the application and I visited the premises on 18th December 2024 at 15:30 hours where I met the Manager and the proposed Designated Premises Supervisor Ms. Andzelika Szylle. The Licensing Authority wishes to make a representation against this application based on the following licensing objectives:

**The Prevention of Crime and Disorder
The Prevention of Public Nuisance**

Firstly, in Section 5 of their application, the applicant describes the premises as, "primarily food led, and focuses on food and dining with the intention of selling alcohol to customers mostly during dining hours". The Licensing Authority would like more clarity about how it intends to operate. We note from their operating schedule at Section 18 that there is an absence of any food related conditions. I discussed this issue with Ms. Szylle during my visit and she showed me the upstairs which was set up for dining and the ground floor which had a bar and lounge area. Therefore, it seems likely that there will be an element of vertical drinking. However, our concern is to what extent. As it stands, the application proposes the sale of alcohol without the requirement to be seated at a table to have a meal. In addition, there is no mention in the operating schedule of any 'substantial' food being made available at the premises.

The Prevention of Crime and Disorder

In Section 18(b), of their application, the applicant states that "SIA shall be employed on a risk assessed basis". If the premises were to operate more as a lounge/bar establishment at certain times, we feel it would be beneficial to have some certainty about when and how SIA staff will operate at the premises. For

Licensing Service
Residents Services
T.01895 277 753 F.01895 250011
dferrer@hillington.gov.uk
London Borough of Hillingdon,
35/08, Civic Centre, High Street, Uxbridge, UB8 1UW
www.hillingdon.gov.uk

example, the applicant may consider the use of SIA door staff at the premises particularly when they are proposing to trade until 01:00 hours. The number of door staff and their times should be specified. Indeed, Ms Szylle seemed open to this issue during my discussions with her.

Ms Szylle confirmed that the lounge on the ground floor of the premises would be used for customers to smoke shisha. Although, shisha smoking is not a licensable activity under the Licensing Act 2003, I had to advise Ms Szylle of the Health Act 2006. She demonstrated how the side window panels could slide up and down by remote control and she explained that the lounge had a retractable roof. However, I advised that the lounge currently did not comply with the Health Act and the 50% rule because it was not at least 50% permanently open. I advised that the lounge was considered substantially enclosed and if any smoking was allowed to take place in the lounge, then this would be an offence under the Health Act 2006. I will be writing to the applicant separately on this matter.

The Prevention of Public Nuisance

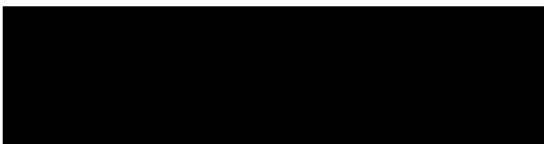
Although the applicant has not applied for any regulated entertainment, we feel that their operating schedule at 18(d) does not go far enough to promote this licensing objective. We have concerns that residents living close by will likely be disturbed in the following ways:

1. Dispersal - The applicant has not detailed their plans and processes when customers leave their premises. This will be particularly important when the premises proposes to operate until 01:00 hours. A Dispersal Policy should be drafted and staff should be fully briefed on their roles.
2. Outside area - From my visit to the premises, I noted that there was a small outside area on the left-hand side of the premises to the rear. It is not clear from the application whether the applicant intends for customers to use this area. A number of customers using this area late at night is likely to cause some disturbance to nearby residents.
3. Parking – There is only 3 parking bays at the premises. Customers are likely to park on Colham Mill Road in the evenings. Therefore, there is potential for customers to cause disturbance to nearby residents when they are leaving the premises and returning to their vehicles. In addition, groups of customers leaving the premises late at night will potentially cause noise disturbance whilst waiting for their taxi or Uber on Colham Mill Road.
4. Noise from lounge/shisha area – As mentioned, above, for shisha to legally take place in the lounge, it will have to be at least 50% permanently open. If the lounge was made compliant with the Health Act, there is likely to be noise created from customers using the lounge conversing and consuming alcohol.

The applicant may wish to discuss my representation and so there may be some movement forward where issues may be resolved. I will keep you fully updated as matters progress.

I am happy to attend a hearing, if required, to verbally deliver my representation and also to answer any queries from the Licensing Sub-Committee.

If you have any queries regarding this matter, then please feel free to contact me.



Appendix 4



<p>The Licensing Officer Licensing services Civic Centre Uxbridge UB8 1UW</p>	<p>Hillingdon Borough Licensing Dept. Uxbridge Police Station 1 Warwick Place Uxbridge UB8 1PG.</p> <p>Telephone: 020 8246 1933 Email: [REDACTED]</p>
	<p>Date: 23/12/2024 Re: Application for a new premises licence</p>

Dear Licensing,

The Police Licensing Team wish to submit a representation regarding a new premises licence at Mandala Restaurant and Lounge, Carter House, Colham Mill Road, West Drayton, UB7 7AE. We feel that the application in its current form does not go far enough to ensure that the licensing objectives will be upheld. This is something that we have discussed and explained to the applicant, Ms Andzelika Szylle and that she has said she will consider.

On Wednesday 18th December 2024 at 11:00 hours Police Licensing and Local Neighbourhood police officers attended the venue for a pre-arranged meeting with Ms Szylle. This gave us the opportunity to get a better understanding of the venue and business as well as discuss any concerns.

Ms Szylle informed us that she has only recently moved to this venue which has been completely renovated and is a new business. It only opened in December and she is still hiring staff and making changes to those she has already employed. I have interrogated police records and found no recent crime reports attributed to the venue. Ms Szylle confirmed that they had not had any issues with crime, disorder or anti-social behaviour, although she has not yet fully opened and the few occasions they have been open to the public, there have been very few customers.

During the meeting, current / recent issues around car parking were discussed as this is an issue that Ms Szylle had previously been made aware of. She explained that she felt this was more to do with deliveries relating to the property renovation and did not foresee further problems, although she would need to be mindful of food and supply deliveries. Local parking options were discussed for customers and it was suggested these be referenced in any online presence that the business has.

We discussed many of the details within the premises licence application and identified areas that could potentially be improved with either amendments to details or the addition of conditions.

A summary of the hours currently requested are:

Opening hours, Sale of Alcohol

Monday – Thursday 11:00 – 23:00
Friday – Sunday 11:00 – 01:00

Late Night Refreshments

Friday – Sunday 23:00 – 01:00

Police Licensing highlighted possible concerns about such a late terminal hour on a Sunday (into 01:00 Monday morning). Ms Szylle confirmed that she would be willing to consider reducing this and does not feel that she would need such a late licence on a Sunday night.

We noted that there was no “drinking up time” and suggested that consideration should be given to reduce the terminal time for the sale of alcohol by 30 minutes on each day to allow for this. Ms Szylle said that this is also something that she would consider and a slight error had possibly been made on the application, intending initially to have an hour for this time.

Ms Szylle has used Temporary Event Notices (TENs) throughout December to test the business before being able to open with a premises licence. The TENs requested the sale of alcohol until midnight on each date. Late Night Refreshments (LNR) were only requested for 11 of the 21 dates. Ms Szylle said that the TENs were not used to their full extent as she closed before 23:00 hours. She also confirmed that the LNR would not be required on the upcoming TENs as they would continue to close earlier than advertised and last food orders would be by 22:30 hours. At the time of writing this, I am not aware of any reported issues to Police concerning the use of the restaurant whilst a TEN was in place. Ms Szylle said that she had employed two SIA when she was open.

During our discussions, we developed a better understanding of the intended business. We explained to Ms Szylle that any premises licence, should it be granted, needed to reflect her business without being too restrictive but that we also needed to be mindful of any future changes or new operators that may take on the business. She may, for example, not have an intention at this time to be running a disco / vertical drinking bar / nightclub, but there was potential for this sort of behaviour to happen with a licence without relevant conditions.

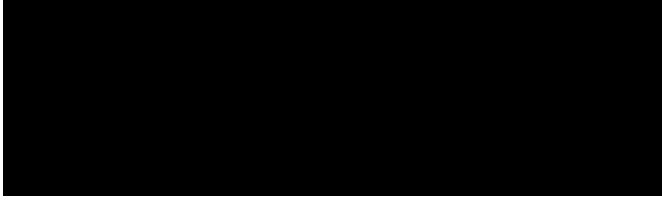
With this in mind, Police Licensing feel that additional conditions could be added. Such considerations would include a capacity limit at the venue, which Ms Szylle said would be 100 people. We also explained that a dispersal policy should be in place to limit any disorder or disturbances to local residents. Furthermore, we would suggest that a time be set for last admittance to the venue. We discussed a condition relating to alcohol only being served ancillary to a meal, or by waiter service. This would not be appropriate to the planned business operation as Ms Szylle said that they did intend to allow people to use the downstairs bar for drinks only. I suggested that consideration be given to limiting the number of people that are permitted to do this at any one time to maintain the use of the venue primarily as a restaurant.

Ms Szylle told us that she has worked in licensed premises before but this is her first venture as a Designated Supervisor (DPS). We discussed the responsibilities and challenges that can be faced in the industry. We identified that some further training could be useful, such as Welfare and Vulnerability Engagement which includes the Ask for Angela Campaign. We offered to provide such training to Ms Szylle (and any staff) as she had not heard of “Ask for Angela”. It would be beneficial to be trained and we would also suggest that a log is kept on site of any training taken by staff.

Ms Szylle showed us around the venue which included the “shisha area” where there was a retractable roof and retractable windows on two sides of the room. At the time of our visit this was entirely enclosed but Ms Szylle demonstrated how the windows open and told us that this alone made the venue 50% open, as required by the smoke-free legislation. We expressed our concerns that this did not appear to be the case and in fact seemed greatly less than half. We strongly advised that she seek clarification with documented measurements from an expert and stressed the importance of not breaching any laws, including those concerning smoking.

To summarise, Police Licensing have pointed out some concerns to Ms Szylle, made some suggestions and offered advice. At this time, based on the current application and operating schedule, Police Licensing are not satisfied that the licensing objectives will be upheld and believe that further measures can be implemented to better prevent crime and disorder or a public nuisance. Ms Szylle has said she will take some time to consider our recommendations and she has already employed a Licensing Agent to assist with the application process.

We will attend the licensing hearing and will be available to respond to any amendments that the applicant may, or may not, wish to make after fully evaluating what was discussed at our meeting or what may be raised in other representations.



***PC Penny BROWN 3267WA
Police Licensing Officer
Hillingdon Borough.***

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Appendix 5A

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	
Your residential address	Constituency Office, Pump Lane, Hayes UB3 3NB
Your email address	mcdonnellj@parliament.uk
Your phone number	02085690010
The name of the body or organisation you represent	Member of Parliament

About the premises;


Name of the premises you are making a representation about	Mandala Lounge
Address of the premises you are making a representation about	Colham Mill Road, West Drayton

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>Many constituents have contacted me to voice their concerns regarding noise, parking, and cars backing up on to a busy main road due to parking</p> <p>My constituents are voicing their concerns based on experience when the property was just a café</p> <p>Patrons parked on the pavement, the road become blocked and there was considerable noise</p> <p>They believe that this will be considerably worse should this restaurant be given a licence</p> <p>I share their concerns and would ask that these points are fully considered</p> <p>Thank you for your consideration and assistance</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Reject the license

Signed:  Date: 20.12.2024

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
- 4) In order to be considered 'relevant', the representation must relate to one or more of the 'Licensing Objectives'. These objectives are;
 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.
 - c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.
 - d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
- 7) You may continue on separate sheets of paper if necessary and you may also attach any evidence which supports your representation.
- 8) Please submit all completed forms to:

**The Licensing Officer
Regulatory Services
London Borough of
Hillingdon Civic
Centre
High
Street
Uxbridge,
UB8 1UW**

licensing@hillinqdon.gov.uk

Tel - 01895 277433

www.hillingdon.gov.uk/licensing

Appendix 5B

Representation Form from Interested Parties

FROM : Cllr Jan Sweeting West Drayton Ward

REGARDING: Mandala Restaurant Colham Mill Road West Drayton UB7 7AE

Email : jsweeting@hillingdon.gov.uk

Phone: [REDACTED]

Commenting as Councillor and local resident

COMMENTS ON LICENSING OBJECTIVES

See below my comments on Licensing objectives :

- 1. Prevention of Crime and Disorder**
- 2. Prevention of Public Nuisance**
- 3. Protection of Children From Harm**
- 4. Public Safety**
- 5. Other Issues not Covered by Issues 1-4 but relating to accuracy of plans and descriptions used in the license application and relating to other Council Services**

1. Prevention of Crime and Disorder

This information includes comments when the premises was used as a café, as well as when the restaurant was being developed. I am including both sets of comments as I am unsure whether the owner of the café is still the owner of the premises. If so all comments are relevant.

The site historically has had connections with crime and disorder and there have been many incidences of anti-social behaviour reported by myself and local residents when used as a cafe. Residents and I have reported drug dealing, a raid by the Home Office officials, a car crash into the building relating to drugs and guns being seen in the boot of a car parked outside.

In respect to the current operations on the site, there have been many incidences where the pavement has been blocked by cars of people working on the site and calls for more active car parking enforcement due to the users of this site and the mosque directly opposite parking inappropriately and dangerously, blocking the road into the estate. To address the concerns of residents and all 3 West Drayton councillors, additional parking enforcement patrols have been provided at various times.

The proposed extension of licensing hours regularly to 1am and 2pm is likely to prove to be a hub and magnet for late night drinking as all other local restaurants and pubs close at 11pm. Discarded cans and bottles close to the Go Sing restaurant in the adjacent alleyway already provides evidence of after hours drinking, which is already a problem.

The area adjacent has already witnessed one fatal stabbing started nearby by the Convenience Store and with the victim dying just around the corner in Tavistock Road. The Metropolitan Police service has the details. Already there are groups of youths who congregate in the nearby Station Road who are likely to be attracted to the late night drinking this premises proposes. There would appear to be no security guard arrangements to deter underage drinking and no permanent security guard on the doors which was discussed and I believe promised at a site meeting I attended. My recommendation is that the new owner and operators should have a schedule of regular inspections by the police and the Council before a permanent licence is confirmed. As further evidence of the problems which a business on this site has caused, the previous café caused such anti-social behaviour that bollards were placed outside to prevent dangerous parking. The venue also became so unwelcoming to female residents that they no longer used the café as it seemed to only be frequented by young men. So the site has generated a great deal of negative reports and complaints when a café and during the period of the renovations and adaptations and the numerous planning applications submitted by the current owner who has extended the property extensively to increase capacity. Many of these planning applications were approved only on appeal.

2. Prevention of Public Nuisance

In response to the proposed hours of operation at 2am for at least 13 days a year, and at 1 am for 144 days a year I and my many residents who have contacted me are saying that they would be totally inappropriate for the location and the area adjacent to family housing and the supported living facilities at Bridge House, Humber Close and Hatton Grove, one accommodating elderly residents, the other supporting severely disabled residents of all ages.

There is no other business which currently has these hours of business in the area. So what is likely to occur is that clients of the nearby public houses and restaurants which usually close at 11pm will be attracted to the bar and the serving of alcohol and no food until the small hours. This has all of the ingredients of it being a very dangerous area at night, a Public Nuisance. Residents of the Garden City estate have no alternative route to their homes and must walk or drive past this premises at all times. Drink and high numbers of people in a confined space is not a recipe for a safe environment. Police in our area are already stretched and so a police assessment of the site and its proposed hours of operation and capacity is recommended BEFORE any final decision on the licence is made.

The plans describe the venue as food led yet the licensing requests are in direct contradiction to this with the focus being on late night drinking. It is likely that the whole of the ground floor would be predominately used as a bar, not a restaurant. This seems to be confirmed by the large television which has been placed in the downstairs main area. This large TV would be more fitting for a bar than a restaurant as it would be very distracting to diners not wanting to view a TV.

The licence if and when granted must ensure that safeguards are in place to prevent Public Nuisance. The current licence application does not seem to have robust **adequate** measures to ensure public protection and stop underage drinking.

There is also potential of Public Nuisance being caused by the use of acoustic music. This has the potential of seriously affecting the family life of the residents of nearby family homes, which are within a few metres of this building in contravention of the Human Rights Act and the right to a Family Life.

There is a precedent for the 11pm end of business being the latest time allowed as this was set at a Planning Appeal on night time activities on the nearby Coal Yard site. The Government Inspector ruled that no work should be done between the hours of 11pm until 7am due to the need to protect family life. This legal decision would need to be exercised here regarding the hours of operation allowed. Any extension to these hours should be allowed only by the normal method of a Temporary Licence for New Year and other special days.

The applicant seems to be relying on the fact that no licence for music is required until 11pm. So what are the plans for music between the hours of 11pm and 2am if no music licence is being sought, Will the venue remain without music at events such as New Years Eve, There seems to be inconsistency here. In addition the seating area closest to the pavement which was once an outside space does not appear to be soundproofed although very close to family housing.

One last point. If the extended hours are approved, this will act as a precedent for other local venues to also seek to extend their hours of business. It would set a very unwelcome precedent.

3. Protection of Children From Harm

There are no satisfactory special arrangements for ensuring no underage drinking. The police should be asked to provide advice on this issue to the applicant which should be included on the revised licence. Another very serious point is that the capacity appears to be greater than they are communicating on the attached plans, so what does this mean for adequate fire evacuation of clients.

4. Public Safety

The location of this premises is unsuitable for large public gatherings. It was just about possible to serve as a café, although it was necessary for the Council to place in bollards as a matter of urgency due to the totally unsafe parking when it was a café. Residents have asked for double yellow lines in this area and I believe that this is still under consideration, as parking and access into the estate is an issue at many times.

The junction of Station Road and Colham Mill Road is the only entrance into the Garden City Estate. Often it has become an issue for ambulances and fire engines to be able to access the estate as it only needs one large lorry to be poorly parked for the whole estate to be blocked. The restaurant and its potential high capacity of people will

definitely make a bad situation worse. In addition, there is no adequate parking connected to this business and so the businesses along Station Road will be seeing the small number of parking spaces along the high street taken up by the clients of Mandala, with a likely negative impact on trade.

The alleyway opposite which has been mentioned as an overspill car park does not appear in the plans. This is a single lane alleyway and is likely to create severe traffic issues as there would be a constant movement of cars exiting this narrow entrance, potentially impeding cars on this blind corner. The junction is already congested with the mosque across the road which is used at various times of the days which already causes access issues.

5. Other issues not covered by issues 1-4 relating to other Council services

The plans submitted with the application would appear to be both inaccurate as well as not adhering to plans approved by the Council's Planning Team. The capacity proposed is not accurately reflected on the plans, nor in the licence application. In the event of a fire it could be impossible for everyone to exit the building safely. A fire brigade assessment of the building at full capacity is needed to ensure public safety, as the fire exit to the left of the building overflows into a narrow courtyard and very narrow exit.

In addition, the capacity would appear to be greater than that listed in the application as more tables are in the overhang to the right of the entrance and at tables on both the ground and first floors where no tables seating 4 are drawn.

The building does not comply with disabled access requirements, with only stepped access to the downstairs toilets, so making it impossible for wheelchair users to access, and with the toilets upstairs not including a lobby contrary to building regulations.

The plans show a small galley kitchen of inadequate size for a business which purports to be predominately a restaurant. The plans, layout and information from the licence application show that the majority of the ground floor would serve as a bar rather the restaurant, therefore the licence is misleading. The proposed hours of operation also appear to lead to the definition of a bar rather than restaurant as meals being served at 1am or 2am is not usual. As further evidence of the premises being more of a place to consume alcohol solely there is the evidence of the 4 Temporary Entertainment Licenses awarded for most of December, where the plan is for only snacks to be served, or on 2 of the 4 licenses, NO FOOD is to be offered at all.

There would appear to be 4 parking spaces indicated, rather than 3 allowed by the planning approval. These spaces are square onto the pavement which means that larger cars overhang the pavement blocking pedestrians. There have already been numerous complaints regarding blocked pavement by those working on or visiting the site during construction. Evidence of this can be gathered from complaints made by residents and local councillors who have submitted Members Enquiries. Disabled residents using buggies, and parents with children in buggies often have to use the road

as the pavement has been blocked. So the current parking arrangements have caused dangerous incidents. No carparking at the front of the building would be better than the current arrangements.

I ask that these comments and concerns regarding the plans and adherence to them and building regulations are forwarded to the Director of Planning and the Planning Enforcement Team, the local police, fire brigade and ambulance services as all are likely to have very important and valid comments to make on this licence application.

THE OUTCOME I AM SEEKING FROM THE LICENSING AUTHORITY.

That the applicant is asked to resubmit the application when issues relating to capacity, accuracy of plans, excessive hours of operation in a residential area, health and safety concerns, conflict of restaurant designation and capacity of kitchen, non-compliance with disability access arrangements, parking spaces greater than approved plans and which currently overhang pavement when in use by cars of medium and large size, proximity to family housing and the effect of acoustic music on the ability to meet the requirements of the Human Rights Act as it relates to the protection of family life, fire escape capacity with no fire risk assessment provided by fire brigade or others, light pollution of signage into neighbouring properties, no adequate plan to stop under-age drinking, and other issues of concern such as the location of the property on a narrow road, which is the entrance and exit to some 400 properties and where emergency vehicles have been delayed due to parking issues are resolved and evidence of compliance with all regulations are resolved properly and completely.

These comments are submitted by me as a local Councillor and resident and are in response to the issues of concern I have received from the residents who have contacted me.

I further ask that the licence is resubmitted once concerns listed in my report have been addressed, and the accuracy of the information provided has been confirmed.

Jan Sweeting Councillor

West Drayton Ward and local resident.

12th December 2024

Appendix 5C

Dear Mark

As a Local resident and the West Drayton ward councillor please find my comments below and I ask that these comments are considered by officers and the Licensing Committee before a permanent licence for this establishment is considered as it will impact local residents.

Comments below

As a councillor and local resident, I want to address several ongoing concerns in our community.

Residents have previously reported incidents of drug use and antisocial behaviour, particularly on Colham Mill Road near the Mandala restaurant. There is a significant issue with discarded cans and bottles littering public footpaths, which has already been brought to your attention. This area, which is home to many senior citizens, is particularly vulnerable to the disturbances caused by late-night noise, which greatly impacts their quality of life.

Moreover, the traffic situation poses a serious problem for residents. I have also reported that empty bottles and cans are frequently left on the Mosque wall, a clear act of antisocial behaviour. The previous café in the area contributed to such behaviours to the extent that bollards had to be installed to prevent dangerous parking.

Regarding the proposed operating hours—remaining open until 2 AM on at least 13 days a year and until 1 AM for 144 days a year—many residents have contacted me to express their concerns. They unanimously agree that such extended hours are completely inappropriate for our neighbourhood.

The most important issues are the hours of operation and how they will negatively affect residents. Also, the 3 parking bays which are not sufficient to accommodate even medium sized cars, so when large or medium cars are parked they block the pavement. Also, the restaurant is on a location at the entrance to an estate of 500 houses. The parking arrangements mean that during the temporary licence the entrance to the estate was badly affected by cars trying to park. Also, the building does not have accessible toilet facilities. There are also concerns as to fire exits which in the event of fire are likely not to be sufficient to allow ease of evacuation. A report from fire officers is needed to ensure the adequacy of fire precautions.

Thank you

Mohammed Islam
West Drayton ward councillor

Appendix 5D

Good evening Mark

I concur with what my fellow ward councillors have said on the matter of the Mandala Lounge license application.

I have particular concern over the issue of Public Nuisance and Public Safety. The location of the venue sits at the junction with Station Road. It only has three parking spaces available on site. Additional parking would have to be on street which is already limited. Furthermore, the venue has already been the cause of complaint on numerous occasions about bad parking behaviour. Vehicles overhanging the pavement blocking pedestrians and vehicles parking on the pavement outside the venue. So the venue has form.

The junction of Colham Mill Road and Station Road is also the only way in and out of the Garden City estate, and is often congested. This raises concerns for emergency vehicle, as well as resident access to and exit from the estate with continual late-night traffic at this junction and erratic parking behaviour.

The desired operating hours for the license are inconsistent with other venues locally that do not open as late as Mandala Lounge wishes to operate. With other immediate local venues closing earlier, it raises worries of customers migrating easily to continue late night drinking as they migrate across the road with the potential for further nuisance and noise, littering etc on the area.

While I would prefer that the license was not granted, however, if the Council is minded to grant the license application, I ask that the hours post 11pm for the licence for all days of the week be limited to be at most, consistent with those other local licensed venues.

Thanks
Scott

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Appendix 6A

Representation Form from Interested Parties (Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	MR + MRS ALAN + LORRAINE CHARLE
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick; <input type="checkbox"/> Prevention of Crime/Disorder <input checked="" type="checkbox"/> Prevention of Public Nuisance <input type="checkbox"/> Protection of Children From Harm <input type="checkbox"/> Public Safety	I have two reasons 1) Restricted parking. There are only 3 parking spaces which means nearby roads will be congested, causing additional traffic. 2) In the side the noise in the early hrs of the morning will be an issue for local residents apart from that I like the idea of having a restaurant/pub like Mandala but not where it is currently situated.

The outcome you are seeking from the Licensing Authority (See note 6);

Do not issue a Licence, wait till the New Year to see how it affects the community

Signed: [REDACTED]

Date: 11/12/24

«

Appendix 6B

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	ALICIA ZSOTER
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick; <input checked="" type="checkbox"/> Prevention of Crime/Disorder <input checked="" type="checkbox"/> Prevention of Public Nuisance <input checked="" type="checkbox"/> Protection of Children From Harm <input checked="" type="checkbox"/> Public Safety	Concerned about access to the estate especially for emergency vehicles. Concerned about the noise levels for nearby residents

The outcome you are seeking from the Licensing Authority (See note 6);

The business should not be allowed to stay open until 1am / 2am due to noise increase for nearby houses. Residents should be able to drive on both sides of the road along entrance to estate. Parking restrictions to be put in place.

Signed: [REDACTED] Date: 19.12.2024

Appendix 6C Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	ALISON AURNHAMMER
Your residential address	█
Your email address	█
Your phone number	█
The name of the body or organisation you represent	Private residence

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House Colham Mill Road West Drayton UB77AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> <input checked="" type="checkbox"/> Public Safety</p>	<p>The planning of any building work by this group of people has been ongoing and MANY complaints and anxieties have already been put to the council (with seemingly little effect).</p> <p>I have absolutely no faith that the management will ensure consideration with neighbouring properties. Thus far, there has been no evidence of this. Such examples include inconsiderate parking which blocks the pavement, forcing prams, wheelchair users and pedestrians to go in the road. There are regularly noisy conversations, car stereos blaring out in the forecourt. They have run a mains cable over the road! There are more rats and more rubbish that needs disposing of responsibly. They have put traffic cones along the road for the restaurant's convenience and to accommodate their own parking needs. There has already been noise from building work late into the night.</p> <p>I am worried about the noise that will be made as people exit the building and wait for taxis/ return to cars.</p> <p>I am worried about hearing their music late at night when I am in bed and trying to sleep. Already this was the situation as they seemed to be having a trial run weekend Dec 5th, and this was despite everyone's windows being closed. What will this be like in the summer when the windows are open?</p> <p>The light pollution is significant and I am surprised that it is acceptable.</p> <p>I am extremely worried about the lack of available parking for restaurant guests. Already, there are many occasions when I have not been able to get either in or out of my drive and I have had to go across the road and ask/ wait for a car to be moved. The road is regularly clogged up and traffic backs up down Colham Mill Road. Air pollution is also deteriorating. Safety is not considered.</p>

	<p>Suggesting licensing until so late seems utterly insensitive and inappropriate for such a location. The licensing hours they are requesting would even exceed pub opening times.</p>
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The outcome you are seeking from the Licensing Authority (See note 6);

I do not think that the restaurant planning should have been allowed to get this far. In effect, they are creating a nightclub in a residential area. The premises have exceeded projected size and plans. I am very much hoping that the council will act responsibly and consider the enormous impact that this big restaurant/ nightclub with its noise and light pollution has on the local residents and force the management to scale back. I am hoping that licensing will be very restricted. Has anyone from the council actually come to see the building and assess its impact on residents? I hope the local residents will be supported.

Signed: [REDACTED] **Date:** Dec 9th, 2024

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
- 4) In order to be considered 'relevant', the representation must relate to one or more of the 'Licensing Objectives'. These objectives are;
 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.

- c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.
 - d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
- 7) You may continue on separate sheets of paper if necessary and you may also attach any evidence which supports your representation.
- 8) Please submit all completed forms to:

**The Licensing Officer
Regulatory Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW**

licensing@hillingdon.gov.uk

Tel - 01895 277433

www.hillingdon.gov.uk/licensing

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Alison Roper
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden City Residents Association

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge Ltd
Address of the premises you are making a representation about	Carter House, Colham Mill Orad, Ub7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p><u>Prevention of crime.</u></p> <p>This location has a history of crime and disorder and many instance of antisocial behaviour including drug dealing and a home office raid. The hours and location are prime for this kind of activity to resume.</p> <p><u>Prevention of public nuisance</u></p> <p>The extended licensing hours – 1am and 2am closing times in a residential area is not acceptable due to noise and disruption. A ruling on the old coal yard by inspectors highlighted that 11pm was appropriate for the end of hours of operation due to proximity of local housing.</p> <p><u>Protection of children from harm</u></p> <p>Already there are groups of youths who congregate in the nearby Station Road who are likely to be attracted to the late night drinking this premises proposes. There would appear to be no constant security arrangements to deter underage drinking and no permanent security guard on the doors which was discussed, and I believe promised at a site meeting I attended.</p> <p><u>Public safety</u></p> <p>The location is directly adjacent to the only access road on and off the Garden City Estate. This poses a number of issues. Many residents use the train and will need to walk directly past this venue. I worry particularly about the</p>

safety of women, a number of whom have already voiced concerns (dark nights, drunk people = potential abuse) The parking at that junction is already an issue – this week alone we have 3 vans blocking the road as well as a car parked on double yellow lines for over 2 hours. The parking facilities are a safety risk as they firstly encroach the pavement (which is relied on by many residents of sheltered accommodation in Bridge House) The proposed “car park” is in the alleyway opposite which is single track so we would be subjected to constant moving of cars. Access for emergency services and residential support vehicles could be severely compromised due to the increased parking of those using the establishment. An increase in traffic and cars parked could cause major inconvenience and danger to local residents using both the roads and pavements.

IN ADDITION

- The plans submitted with the application would appear to be both inaccurate as well as not adhering to plans approved by the Council’s Planning Team. The capacity proposed is not accurately reflected on the plans, nor in the licence application. In the event of a fire, it could be impossible for everyone to exit the building safely. A fire brigade assessment of the building at full capacity is needed to ensure public safety, as the fire exit to the left of the building overflows into a narrow courtyard and very narrow exit.
- In addition, the capacity would appear to be greater than that listed in the application as more tables are in the overhang to the right of the entrance and at tables on both the ground and first floors where no tables seating 4 are drawn.
- The building does not comply with disabled access requirements, with only stepped access to the downstairs toilets, so making it impossible for wheelchair users to access, and with the toilets upstairs not including a lobby contrary to building regulations. The Manager already identified at a meeting with us that they would not be able to use the upstairs toilet but it is still in the plan.
- The plans show a small galley kitchen of inadequate size for a business which purports to be predominately a restaurant. The plans, layout and information from the licence application show that the majority of the ground

	<p>floor would serve as a bar rather the restaurant, therefore the licence is misleading. The proposed hours of operation also appear to lead to the definition of a bar rather than restaurant as meals being served at 1am or 2am is not usual. As further evidence of the premises being more of a place to consume alcohol solely there is the evidence of the 4 Temporary Entertainment Licenses awarded for most of December, where the plan is for only snacks to be served, or on 2 of the 4 licenses, NO FOOD is to be offered at all.</p> <ul style="list-style-type: none"> • There would appear to be 4 parking spaces indicated, rather than 3 allowed by the planning approval. These spaces are square onto the pavement which means that larger cars overhang the pavement blocking pedestrians. There have already been numerous complaints regarding blocked pavement by those working on or visiting the site during construction. Evidence of this can be gathered from complaints made by residents and local councillors. Disabled residents using buggies, and parents with children in buggies often have to use the road as the pavement is blocked. So the current parking arrangement has caused dangerous incidents. No carparking would be better than the current arrangements. • In addition the social media by the venue describes itself as a Sheesha bar for which they are not designed- no adequate outdoor space
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The outcome you are seeking from the Licensing Authority (See note 6);

That the applicant is asked to resubmit the application when issues relating to capacity, accuracy of plans, excessive hours of operation in a residential area, health and safety concerns, conflict of restaurant designation and capacity of kitchen, non-compliance with disability access arrangements, parking spaces greater than approved plans and which currently overhang pavement when in use by cars of medium and large size, proximity to family housing and the effect of acoustic music on the ability to meet the requirements of the Human Rights Act as it relates to the protection of family life, fire escape capacity with no fire risk assessment provided by fire brigade or others, light pollution of signage into neighbouring properties, no adequate plan to stop under-age drinking, and other issues of concern such as the location of the property on a narrow road, which is the entrance and exit to some 400 properties and where emergency vehicles have been delayed due to parking issues are resolved and evidence of compliance with all regulations are resolved properly and completely.

Alison Roper

13/12/2024

Signed: Date:

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
- 4) In order to be considered 'relevant', the representation must relate to one or more of the 'Licensing Objectives'. These objectives are;
 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.
 - c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.
 - d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
- 7) You may continue on separate sheets of paper if necessary and you may also attach any evidence which supports your representation.
- 8) Please submit all completed forms to:

**The Licensing Officer
Regulatory Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW**

licensing@hillingdon.gov.uk

Tel - 01895 277433
www.hillingdon.gov.uk/licensing

Appendix 6E

Representation Form from Interested Parties
 (Please read notes on reverse before completing)

Your details (See notes 2 & 3):

Your Name	Andrew Fox
Your residential address	[Redacted]
Your email address	[Redacted]
Your phone number	[Redacted]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4):

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p>Im opposing Mandala Restaurant licence for alcohol. The junction is very busy as its the only access to residential properties. An increase in traffic and parking is likely to cause major obstructions to pedestrians using road and pavements. Emergency services will be compromised due to cars parked up on pavement. Extended licensing hours is not acceptable in a residential area due to noise and disruption. How has this application got this far without any notification to residents? Have you actually visited the site?</p>

The outcome you are seeking from the Licensing Authority (See note 6):

I suggest this application is not granted.

Signed: ..

[Redacted Signature]

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Date: 10/12/24

Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3):

Your Name	ANGELA A. COENHART
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate residents

About the premises:

Name of the premises you are making a representation about	Mandata Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4):

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick:	
<input checked="" type="checkbox"/> Prevention of Crime/Disorder	Only one way onto Estate An increase in traffic & parking will cause obstruction to an already busy road.
<input checked="" type="checkbox"/> Prevention of Public Nuisance	
<input checked="" type="checkbox"/> Protection of Children From Harm	
<input checked="" type="checkbox"/> Public Safety	

The outcome you are seeking from the Licensing Authority (See note 6):

OBJECTION

Signed: [REDACTED] Date: 28/12/2024

Representation Form from Interested Parties*(Please read notes on reverse before completing)***Your details (See notes 2 & 3);**

Your Name	Barry O'Donovan
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>My biggest concern is the proposed late opening until 1am or 2am (when food is no longer being served). Colham Mill Road is a residential street (that I live on) with homes immediately opposite and adjacent so I worry that the street will be woken up by 'merry' customers as they leave. I notice there is also an outside 'garden' area at the side, immediately next to a residential garden, which could get noisy.</p> <p>The building is on a busy junction that is difficult for vehicles and pedestrians. I often see vehicles parked on double-yellow lines or blocking the pavement at the end of the street nearest the railway bridge. The capacity of the venue is likely to see this increase, spilling further up the road in the Garden City Estate. It can get congested at times and become difficult for us Colham Mill Road residents to get in and out of our driveways. So if a license <i>is</i> granted, the current parking restrictions would need to be urgently looked at with a view to being able to access our own properties and so that traffic can flow freely in and out of the Garden City Estate, and ensuring that the pavement is never blocked by vehicles parked half on the road, half on the pavement, or longer vehicles that don't fit into Mandala's spaces sticking out.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

<p>I would like to see hours limited to closing at 11pm, strict enforcement of parking and keeping the pavement clear (in the short term) and reconfiguration of parking regulations (in the medium term) along with a proper pedestrian crossing at the end of Colham Mill Road, ideally with traffic lights that would make it easier for cars to turn right into Station Road (to keep the traffic flowing) and to allow pedestrians to cross Station Road by the Railway Arms public house to get the station more quickly, easily and safely than having to cross multiple times under the railway bridge, over Tavistock road (where the skip lorries fly around the corner), over High Street (where the crossing buttons don't work) and over Station Approach. I may have digressed...</p>

Signed: [REDACTED] Date: 15/12/2024
Page 72

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
- 4) In order to be considered 'relevant', the representation must relate to one or more of the 'Licensing Objectives'. These objectives are;
 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.
 - c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.
 - d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
- 7) You may continue on separate sheets of paper if necessary and you may also attach any evidence which supports your representation.
- 8) Please submit all completed forms to:

**The Licensing Officer
Regulatory Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW**

licensing@hillingdon.gov.uk

From:




Subject:

Mandala Restaurant and Bar

Date:

27 December 2024 11:10:30


As a member of the Garden City Residents association, I strongly object to the application made by the Mandala Restaurant and Bar (situated at the junction of Colham Mill Rd and High Street in West Drayton) for a liquor licence of any type.

I am aware that they have already achieved a temporary licence which is very worrying for local residents.

My objections are as follows:-

Access to the Garden City estate is only achievable via Colham Mill Rd. One way in and one way out. We have a high percentage of vulnerable people living on this estate with a sheltered housing situation for the elderly Along Humber Close and also a home for people with considerable disabilities in no 4 Hatton Close. In addition other residents are elderly.

The junction at the site of the Mandala onto the High street is already overwhelmed with traffic due to the Mosque directly across the road from the restaurant and also additional lorry's that work from the network rail site.

So the combination of excess traffic at the junction causes road blocks and delays already

without the additional traffic anticipated by the opening of this restaurant. Emergency services would struggle to support the elderly frail and disabled population on this estate if a permanent liquor licence was allowed with additional late hours on occasions.

The resultant has only three parking bays and with Colham mill road already jammed with parked cars, there is nowhere for any customers to legally park.

Residents of the GCE already suffer from excess noise at anti social hours due to network rail site and activity taking place outside agreed hours.

To add to this further noise situation would be a breach of our human rights as we should be allowed to live our lives with some peace?

Crime has been an issue at the coffee shop which is now the mandala restaurant and bar. An Albanian owned cafe where residents have seen drug use late at night at tables at the back of the restaurant.

A car full of 'thugs' drove into the cafe in 2017 instigating a fight and also damage removed quickly. Local police officer informed locals that it was an elderly resident struggling with a three point turn causing residents to consider that WD community police were in receipt of back handers! Local males admitting to using sex

workers at the cafe with several sex workers being seen outside the restaurant since it has re opened.

Companies house recent application and social media pages of new directors do nothing but legitimise our concerns that this is an ongoing criminal enterprise.

Yours Sincerely

Representation Form from Interested Parties
 (Please read notes on reverse before completing)

Your details (See notes 2 & 3):

Your Name	GILL ANSTISS
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises:

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4):

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick; <input type="checkbox"/> Prevention of Crime/Disorder <input checked="" type="checkbox"/> Prevention of Public Nuisance <input checked="" type="checkbox"/> Protection of Children From Harm <input checked="" type="checkbox"/> Public Safety	why would anyone consider allowing a late licence for an establishment at the end of a residential estate! Mandala has no parking. West Drayton is already the dumping ground for all people being driven out of London. We have the highest crime rate, you see drugs being sold on the streets. We have a mosque with no license that has a prayer meeting each Friday lunchtime. You cant get into or out of our estate at any time of day, or night. when are the children going to be allowed to sleep

The outcome you are seeking from the Licensing Authority (See note 6):

This was originally a quiet cafe. Now they want to have it licensed as a nightclub. It will be chaos. Please refuse this late licence.

Signed:

[REDACTED SIGNATURE]

Date: 10/12/2024

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	JAMES SNOWDON
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p>Expected congestion of Colham Mill Road due to parking by patrons, impeding vehicle movements into and out of the estate and interfering with the safety of traffic entering or leaving the High Street/Station Road.</p> <p>Additional nuisance caused by operations beyond 11pm.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Signed: [REDACTED]

Date: 16/12/24

Representation Form from Interested Parties*(Please read notes on reverse before completing)***Your details (See notes 2 & 3);**

Your Name	Janet Woeginger
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden City Estate Resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant
Address of the premises you are making a representation about	Colham Mill Road, West Drayton.

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p>Prevention of Crime / Disorder – Large groups will be encouraged to meet on the premises leading to disorder with the only access and exit point of the Garden City Estate potentially becoming blocked for residents and Emergency Services to enter/exit the Estate.</p> <p>Prevention of Public Nuisance – noise and nuisance into the early hours of the morning leading to unsociable behaviour and disruption for residents regarding normal sleeping patterns.</p> <p>Protection of Children from Harm – Normal sleeping routines could be disturbed with those that visit the restaurant leaving and arriving at all hours of the evening / night and early morning.</p> <p>Public Safety – This is the only entrance/exit to the Garden City Estate, which holds 440 + residential dwelling and approx.. 1000 residents. It is a well-known “pinch point” for both entering and exiting the Garden City Estate and needs to be kept clear at all times so both residents and the Emergency Services are not hindered or blocked from their homes. The pavements are single file at this point and any cars parked on them block the use of the pavements completely. Mandala only has three car parking spaces which is insufficient for such a large complex and this is not enough to ensure the public are able to walk or drive safely in this area. Disabled carts and Pushchairs are not able to use the pavement if when the three parking spaces are used as most cars overhang the parking space onto the pavement due to their size. Delivery and works lorries to Mandala automatically block the road due to their size and no access can be gained to or from the Estate when deliveries / works are taking place. There is a pedestrian crossing at the top of Colham Mill Road and the delivery / works vehicles block sight access at the crossing when they are parked up outside the restaurant. The road / crossing will become unsafe for</p>

	<p>pedestrians. Residents and the Emergency Services may find themselves in unsafe situations that could lead to harm for residents. I understand the applicant says they will also use the small alley across the road for more parking but this is "hear say" only and as far as I am aware it is an access road for the shops and those that live above the shops, so again we have further blocked access to peoples homes and businesses with no access should the Emergency Services need to enter this area. Using this area would also cause excess noise and disruption in the night / early hours of the morning due to vehicle movements for the residents that live next to this area.</p> <p>The whole area is unsuitable for such a permanent, licensed development and endangers all of those that live or need access to the Garden City Estate and its residents.</p>
--	--

The outcome you are seeking from the Licensing Authority (See note 6);

To refuse the license and use of the building as a large, licensed premises. To ensure residents of the Garden City Estate are able to keep both themselves and their properties safe with full access to the Emergency Services should they be needed at all times.

Signed: **Date:**

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
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 - c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.

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- 8) Please submit all completed forms to:

**The Licensing Officer
Regulatory Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW**

licensing@hillingdon.gov.uk

Tel - 01895 277433

www.hillingdon.gov.uk/licensing

Appendix 6M Representation Form from Interested Parties
 (Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident ✓

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge ✓
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE ✓

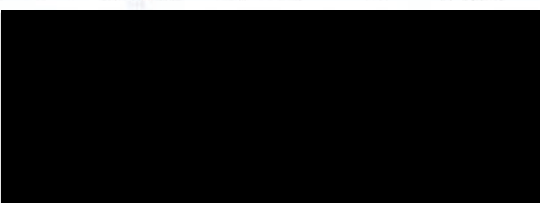
The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p>Please tick;</p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>This would be a complete disaster for GARDEN CITY residents, and local residents. People leaving the Restaurant, quite wily after much drinking - A lot would park round the estate and a lot would lounge on the estate and cause anxiety and worry.</p> <p><u>A COMPLETE NO NO NO</u></p>

The outcome you are seeking from the Licensing Authority (See note 6);

A complete refusal of Application

Signed: ..



Date: 11-12-24

Appendix 6N

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Mme Kamaljit Kaur
Your residential address	[Redacted]
Your email address	[Redacted]
Your phone number	[Redacted]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Coinam Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p>Please tick;</p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p> <p><input checked="" type="checkbox"/> Parking - important</p>	<p>I move this Area 2004 with my Family. my whole life I spend here.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

- Please don't give us more probleme.

- We have enough crime in our Area already.

- Parking from this Area very important. It's very hard to get out from our estate to high street.

Signed: [Redacted]

Date: 13/12/2021

Appendix 60

We strongly object to the Mandala Restaurant, at the entrance of Colham Mill Road, West Drayton. Having a licence, reasons stated below.

1. Health & Safety, too many plastic plant in the building, especially at the door way,

if the was a fire they would melt on people.
2. The up stairs room for smoking Shisha pipes has a glass door the opens on to a plastic/glass roof, no stairs. Does this room have ventilation?
3. Parked cars on the pavement are a danger as you have to go into the road to get past.
4. Cars block the road entrance when visiting this restaurant.
5. There are 4rain water down pipes coming from the roof on to the public foot path, when it rains it streams across the path, when there was ice overnight I slipped the ice into the road, luckily not into a car.
6. The proposed licensing hours are unreasonable. Re: noise and too many cars.

During the day as well.

Please consider this license for refusal.

Regards

Margaret & Alan Atkinson, 

Sent from [Outlook for iOS](#)

Appendix 6P

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	MINE BANCA
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

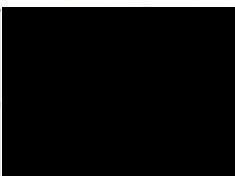
Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p>Please tick;</p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>THIS ROAD HAS SINGLE ACCESS IN & OUT SO THEREFORE WITH CONGESTION CAUSED BY MANDALA & THE MOSQUE OPPOSITE THE ROAD COULD BE BLOCKED AT ANY POINT STOPPING EMERGENCY SERVICES GETTING THROUGH.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Signed:



Date: 18/12/24

Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	PRASANNA PC POTHAKAMURI
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4):

Licensing Objective	Reasons for your representation and any supporting evidence
<i>Please tick;</i>	
<input checked="" type="checkbox"/> Prevention of Crime/Disorder	→ INCREASE ADULTS AT LATE NIGHTS COULD INCREASE THE CRIME AND NOISE
<input checked="" type="checkbox"/> Prevention of Public Nuisance	→ NOISE AND DISRUPTION COULD BE INCREASED. THIS GOING TO MORE DURING WEEKENDS.
<input checked="" type="checkbox"/> Protection of Children From Harm	→ DANGER TO LOCAL RESIDENTS USING BOTH THE ROADS AND PAVEMENTS. IT IS VERY MUCH CLOSE TO THE COLHAM MILL ROAD ENTRANCE
<input checked="" type="checkbox"/> Public Safety	→ ACCESS TO EMERGENCY SERVICES AND RESIDENTIAL SUPPORT SERVICES COULD BE SEVERELY COMPROMISED. AN INCREASED TRAFFIC AND PARKING IS LIKELY TO CAUSE MAJOR DISRUPTION AND DANGER LOCAL RESIDENTS

The outcome you are seeking from the Licensing Authority (See note 6):

REJECT THE APPLICATION

Signed [REDACTED]

Date: 15.12.2020
Page 87

Appendix 6R

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Rachel Rule
Your residential address	[Redacted]
Your email address	[Redacted]
Your phone number	[Redacted]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

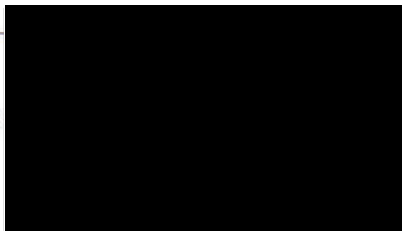
The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p>Please tick;</p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>I reside and work on the estate. Public safety is already compromised on Colham Mill Rd when the Mosque is being used as there is very little parking resulting in cars parked on yellow lines + the High Street is always busy with parked cars, heavy traffic + skip lorries. Late night licensing would increase these problems + cause unnecessary noise for residents. Hutton Grove has a car park for social service staff + would need wardens to control in order for staff to park.</p>

The outcome you are seeking from the Licensing Authority (See note 6); + emergency vehicles

Reject the application

Signed:



Date:

18/12/24

Appendix 6S

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Sade Kur
Your residential address	[Redacted]
Your email address	[Redacted]
Your phone number	[Redacted]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

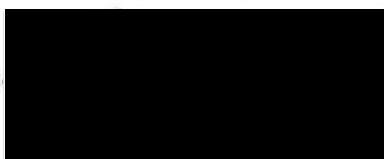
The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>I work locally and I am concerned about how the extension of licensing hours will negatively impact on local traffic & surrounding businesses + restriction of access along Colham Mill Road if there was an increase of people parking on the residents estate.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Not to extend the opening hours of the Mandala Venue

Signed:



Date: 18/12/24

Appendix 6T

Dear case officer,

I live at [REDACTED], and have raised concerned on multiple occasions on nuisance caused by the pub across the road over many years

I had been a resident of this street for nearly 2 decade. I chose this place as its residential street. The premises in question "Mandala" used to be a used car showroom which would shut down by 6 pm.

It has come to my attention that you intend to grant license for late hours of operations and on top also considering to grant them licence for sale of alcohol serving late hours.

[REDACTED]
[REDACTED] Your intention to grant licence to sell alcohol serving late on a quite residential street will cause increased nuisance and will affect my work when I'm working from home in time zone which some times requires me to attend meetings as early as 5 am.

I see you intend to bring the nuisance closer to my home while I have complained about nuisance from other pub across the road. I must warn that if u give such permission I will be escalating this via legal channel, this street has been a quite residential street for centuries and ur proposal is unacceptable.

[REDACTED]
[REDACTED]
Kind Regards,
Salah Qureshi

[REDACTED]
[REDACTED]
Sent from my iPhone

Appendix 6U

Good Morning Jan

Please can you pass my concerns to the relevant department.

Fire Safety:

This is a Two storey building with what I can see, has only one Entrance/Exit. This is usually blocked by a nearby vehicle which is parked over the pavement. The interior has been covered in Plastic and Silk artificial foliage, which is flammable. The restaurant is marketing itself as a Shisha Lounge, which is illegal to smoke indoors. They have no outdoor area so where will they smoking? Has a Fire risk assessment be done?

Car Parking:

Only Three parking spaces are available for customers, which overhang the pavement if the vehicles are too large. We already problems with people parking over the pavements & residents driveways, despite the single and double yellow lines. I have personally witnessed and stepped in to help Traffic Wardens who have taken abuse from people. This site is on top of a very busy and sometimes dangerous junction, it needs to be kept clear as this is the only access on and off the Garden City Estate.

Anti- Social Noise:

Colham Mill Road is a residential road, this site is within spitting distance of houses. Residents will have to endure noise from customers coming and going at all hours - car doors slamming, vehicle engines, shouting, and loud music from the venue itself.

Crime: This site was previously a cafe which was crime hotspot for Drug Dealing, the Police were aware of this. Immigration also did a sweep of this place. Are the previous owners of the Cafe involved with Mandala? What are they going to do if this starts again?

Kind Regards
Sarah Woodney



Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	SATYANARAYANA RAO POTHAKAMURU
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<i>Please tick;</i>	
<input checked="" type="checkbox"/> Prevention of Crime/Disorder	→ DUE TO INCREASED HRS FOR ALCOHOL, CRIME COULD INCREASE.
<input checked="" type="checkbox"/> Prevention of Public Nuisance	DUE NOISE AND DISRUPTION. IT WILL INCREASE FURTHER DURING WEEKENDS, ENTRANCE/EXIT TO 440 THIS IS THE ONLY WAY.
<input checked="" type="checkbox"/> Protection of Children From Harm	DANGER TO LOCAL RESIDENTS USING BOTH THE ROADS AND PAVEMENTS, VERY MUCH CLOSE TO THE ENTRANCE OF COLHAM MILL ROAD
<input checked="" type="checkbox"/> Public Safety	ACCESS TO EMERGENCY SERVICES AND RESIDENTIAL SUPPORT SERVICES COULD BE SEVERELY COMPROMISED. AN INCREASED TRAFFIC AND PARKING IS LIKELY TO CAUSE MAJOR DISRUPTION AND DANGER TO LOCAL RESIDENTS

The outcome you are seeking from the Licensing Authority (See note 6);

REJECT THE APPLICATION

Signed: Date: 13-12-2024

Appendix 6W

Sylvia Taylor

[REDACTED]

[REDACTED]

Elderly and vulnerable

Prevention of Crime

Since urbanisation of this Ward there has been an increase in anti-social behaviour, bikes, electric scooters being ridden on pavements, drug trafficking observed and recorded by Police involving young people hanging about the Garden city estate, due no doubt to the lack of adequate social support, policing or community cohesion.

The development of the Elizabeth Line has provided easy and fast access to and from inner London hot spots' for illicit trades ie drugs, prostitution

Public Nuisance

The potential for noise and disruption is clearly seen by its location at the junction of a busy main road and a small entrance to a 100 year old estate of residential houses.

Vulnerable adults and children

The Mandala is located at the entrance of a long established residential area which houses not only families but also has up to four sheltered accommodation for vulnerable adults and the elderly. One of the facilities in Hatton Grove is approximately only 200 yards from the Mandala, sheltered accommodation at Weirside is a similar distance.. As an 80 year old who use both buses and trains and has to walk past licenced premises of what looks like a strip club, in the evenings as early as 7pm especially during the darker winter months, is both intimidating and frightening if noisy, clients of the facility who may well be under the influence of too much drink and drugs congregate outside and spill on to the comparatively narrow pavement. There is potential for mugging and or verbal abuse.

Public Safety and Access .

I have had to walk in the road on numerous occasions during the protracted building work due to the parking half on and half off the pavements by delivery , service and private vehicles.. This is a particular hazard as cars enter and leave the narrow entrance to Colham Mill road and are often backed up as even at the present time, the volume of cars causes congestion This will be more than doubled when clients of the Mandala search for parking in the relatively narrow streets of the estate. We already have parking restrictions for residents.

I am fearful of the proposed establishment seriously affecting access to essential Public Service vehicles such as ambulances, fire engines, Doctors and Health Care visitors and Environmental personnel (the estate has two significant rivers on two sides which cannot be accessed by road other than through the Estate)

Proposed Late Opening

I believe this will make the establishment a Mecca for late drinkers, as it will be open later than any local pubs in West Drayton, Iver or Cowley to say nothing of the ease of access by rail from Hayes and Slough .I see this as detrimental too to the local pubs who generally keep quiet houses within the rules of their licence.

Proposed facility as a Restaurant

Looking at the plans I do not believe that it is capable of providing a restaurant facility having only a small bar/counter on the ground floor which could serve at best cold snacks eg crisps etc. Also the Garden area so described is no more than a small yard in which detritus from the restaurant is left pending collection by the Waste operatives.

Parking

This has clearly not been considered seriously as the four parking spaces have been, during this temporary licence period been occupied by 2 Mercedes and another large car which have parked in such a way to prevent a third car to be parked. I was unhappy to take a photograph because of the presence of large individuals in the building. Parking enforcement Officers will be well aware of the lack of space for cars from the estate which is controlled by Council regulated Residential Parking permits but is ignored leading to Parking fines being imposed. This is occurring before the Mandala is open on a daily basis.

Safety issues for Pedestrians.

I have observed those pushing buggies have often had to use the road as the pavement is half blocked by delivery , services or private vehicles gaining access to Mandala.

.

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Thomas Aurnhammer
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Private Individual

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant, Carter House
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input type="checkbox"/> Public Safety</p>	<p>The proposed extended licensing hours for Mandala Restaurant represent a threat to the residential character of the neighbourhood, introducing drunk behaviour and disruption to the neighbourly peace in the area. In addition, parking is very limited and will cause disruption to the local traffic flow, as well as obstructing existing off-road parking. I object strongly to the licensing hours proposed, as they go beyond normal pub hours (which we already have for the Railway Arms).</p>

The outcome you are seeking from the Licensing Authority (See note 6);

<p>Rejection of the application for extended licensing hours to serve alcohol.</p>

Signed: [REDACTED] Date: ...11. Dec. 2024.....

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
- 4) In order to be considered 'relevant', the representation must relate to one or more of the 'Licensing Objectives'. These objectives are;
 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.
 - c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.
 - d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
- 7) You may continue on separate sheets of paper if necessary and you may also attach any evidence which supports your representation.
- 8) Please submit all completed forms to:

**The Licensing Officer
Regulatory Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW**

licensing@hillingdon.gov.uk

Tel - 01895 277433

www.hillingdon.gov.uk/licensing

Appendix 6Y

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	MRS. TIRATH SINGH
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p> <p><u>Note</u> →</p>	<p><u>Parking is main issue.</u></p> <p>→ I move Garden city estate 2004. it was very quite Peacefull Area.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Yes, Please let us know, it is very important issue for Garden City Estate Resident.

Signed: [REDACTED]

Date: 13/12/2024

Representation Form from Interested Parties

*(Please read notes on reverse before completing)***Your details (See notes 2 & 3);**

Your Name	Trupti Trivedy
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB77AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>**PARKING: **</p> <p>- The restaurant has very limited parking spaces, which may obstruct the only entry and exit road.</p> <p>- In case of an emergency, such as a fire or medical issue, this narrow and single-access road could create critical situations.</p> <p>**LATE NIGHT OPENING: **</p> <p>- The restaurant's decision to operate late into the night, particularly during holidays, raises serious concerns. This could disrupt the privacy and well-being of nearby residents, potentially leading to significant health issues.</p> <p>- Extended hours during holidays may also contribute to increased criminal activity and disorder in the area, a pressing concern that needs immediate attention.</p> <p>**SAFETY: **</p> <p>- There are significant safety concerns for our neighbourhood. Who will ensure the security and safety of the community? This situation is likely to increase the burden on local law enforcement.</p> <p>- Additionally, a shisha bar is set to open on the premises, posing health risks to customers and potentially increasing pollution, which could heighten health issues, including cancer, in the community.</p> <p>- The government should prioritise the establishment of more sports and community centres where people of all ages can engage and contribute to the well-being of the community.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Either the restaurant should be closed, or it should be converted into a coffee shop which can be open till 8 pm

Signed: [REDACTED] **Date:**13/12/2024.....

Notes:

- 1) All representations must be submitted before the conclusion of the 28 day consultation period. This will be advertised on the public notices and also on the Councils website.
- 2) Persons who may make representation include; persons who reside near to the premises to which the application relates and who are likely to be affected by licensable activities; residents associations who are representing residents who reside near to the application premises; Ward Councillors representing their constituents; any person who lives or works in the area and has concerns about the application premises.
- 3) Please note that representations cannot be anonymous. Copies of all representations will be published in any Committee papers and will be sent to all persons involved with the hearing including the applicant. If you have concerns about the use of your information and would like to discuss this further, please contact one of our Licensing Officers for a discussion, on the contact details below.
- 4) In order to be considered 'relevant', the representation must relate to one or more of the 'Licensing Objectives'. These objectives are;
 - a) Prevention of Crime/Disorder - This relates to any criminal activity, disorder or anti-social behaviour related to the application premises.
 - b) Prevention of Public Nuisance - This relates to noise nuisance and vibration, litter, noxious smells, light pollution.
 - c) Protection of Children from harm - This relates to the protection of children whilst on the application premises.
 - d) Public Safety - This relates to the physical condition of the premises and the safety features provided for members of the public such as; fire safety, health & safety.
- 5) Upon submitting a representation, it is expected that you will attend the Licensing Sub-Committee hearing to deliver your representation verbally and answer any queries that the Committee may have. If you are unable to attend, your written representation will be considered.
- 6) You may wish to suggest an outcome to the Licensing Sub-Committee ie. grant the application with extra conditions; grant the application with fewer hours/activities; reject the application. Please note that the Licensing Sub-Committee will only make reasonable and proportionate decisions based upon the evidence they are presented with, and in line with the laws and regulations governing Licensing Hearings.
- 7) You may continue on separate sheets of paper if necessary and you may also attach any evidence which supports your representation.
- 8) Please submit all completed forms to: **Page 99**

The Licensing Officer

**Regulatory Services
London Borough of Hillingdon
Civic Centre
High Street
Uxbridge, UB8 1UW**

licensing@hillingdon.gov.uk

Tel - 01895 277433

www.hillingdon.gov.uk/licensing

Appendix 6AA

Representation Form from Interested Parties

(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	MR. RAJNISH TYAGI & MRS RUCHI TYAGI
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

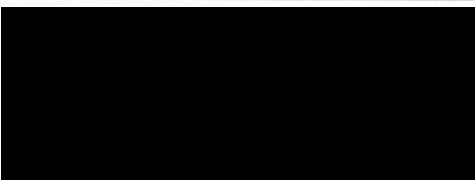
The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p><i>Please tick;</i></p> <p><input checked="" type="checkbox"/> Prevention of Crime/Disorder</p> <p><input checked="" type="checkbox"/> Prevention of Public Nuisance</p> <p><input checked="" type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>We are living in garden city estate for nearly 15 yrs and we have not witnessed as much as chaotic situation as near 'Mandala' restaurant as we face now a days. The public road is full of traffic during evenings / weekends as there is no public parking. Moreover, mosque visitors are blocking roads all the time.</p> <p>For Garden city estate, we have only one entry / exit route which is Colham Mill Road.</p>

The outcome you are seeking from the Licensing Authority (See note 6);

Reject the application to licence 'Mandala'.

Signed



Page 101

Date: 12/12/2024

Appendix 6AB

From: [REDACTED]
Subject: Representation form from interested parties
Date: 18 December 2024 09:55:29

You don't often get email from [REDACTED]. [Learn why this is important](#)

Your details

Name: Zaid Alsafi

Residential Address: [REDACTED]
[REDACTED]

Body Represented: Garden City Estate Resident

About the Premises

Name of Premises: Mandala Restaurant and Lounge

Address of Premises: Carter House, Colham Mill Road, West Drayton, UB7 7AE

Licensing Objectives

• Prevention of Public Nuisance

The venue has only **three designated parking spaces**, which is entirely inadequate. As a result, customers park inappropriately near residential buildings, blocking driveways and causing significant congestion. This is before the complex has even formally opened. This issue has escalated to create obstructions for **ambulances** that make daily trips to the nearby **care home less than 100 meters away**. Delays to emergency vehicles pose a severe risk to the safety of vulnerable individuals.

Additionally, the noise from patrons, vehicles, and deliveries during late hours—particularly during the proposed extension to **2 AM**—will have a severe impact on residents' quality of life. The area has a large elderly and frail population, including those in the nearby care home, whose health and well-being depend on peace and quiet. Late-night disturbances are unacceptable in this family-oriented residential area.

• Public Safety

The single entrance/exit at Colham Mill Road and Station Road is already heavily congested and dangerous for both drivers and pedestrians. The increase in traffic due to extended operating hours will only exacerbate this issue, making it unsafe, particularly for children, elderly residents, and emergency vehicles.

The Outcome You Are Seeking from the Licensing Authority:

I respectfully request that the Licensing Authority **reject Mandala's application** for extended operating hours. The proposal is incompatible with the residential character of the area, jeopardizes public safety, and will create significant noise disruption for a vulnerable population.

You're sincerely,

Dr Zaid Alsafi

Zaid Alsafi

Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	Julie [redacted]
Your residential address	[redacted]
Your email address	[redacted]
Your phone number	[redacted]
The name of the body or organisation you represent	[redacted]

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick;	
<input checked="" type="checkbox"/> Prevention of Crime/Disorder	<p>I feel this will bring more H&S issues as there is only one way in and out of the estate and there is only 4 parking spaces and as previous opens the path on double yellow lines and on the pavement also many it had go emergency services also it a junction is chelly and dangerous at the bot of trees without the extra constabulary also this is a retail area and to enter area now is not acceptable with the safety also the fact that there is a mosque oppost, place of worship this venue is very offence to those who are praying.</p>
<input checked="" type="checkbox"/> Prevention of Public Nuisance	
<input type="checkbox"/> Protection of Children From Harm	
<input checked="" type="checkbox"/> Public Safety	

The outcome you are seeking from the Licensing Authority (See note 6);

to reject the application as this is not the right place for this venue
Also try have

Signed: [redacted] Date: 27/12/24

Representation Form from Interested Parties
(Please read notes on reverse before completing)

Your details (See notes 2 & 3):

Your Name	DONNA WHITE
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden City

About the premises:

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
Please tick: <input checked="" type="checkbox"/> Prevention of Crime/Disorder <input checked="" type="checkbox"/> Prevention of Public Nuisance <input checked="" type="checkbox"/> Protection of Children From Harm <input checked="" type="checkbox"/> Public Safety	This is a Housing Estate with one way in and out. I want this licence rejected as it will cause Traffic, Parking Issues, Anti-Social Behaviour.

The outcome you are seeking from the Licensing Authority (See note 6);

Rejected.

Signed: [REDACTED] Date: 28/12/2021

Appendix 6AE

[REDACTED]
Sent: 19 December 2024 1:51 PM

To: licensing <licensing@hillingdon.gov.uk>

Subject: Objection to license Mandala restaurant

[REDACTED]
[REDACTED]

As a garden city resident I would like to object to the license application from Mandala Restaurant and Lounge in Colham Mill Road for the following reasons:

Congestion already occurs at the junction of Station Road and Colham Mill Road as this is the only entry and exit to the Garden City estate.

Vehicles already park on double yellow lines on this section of the road during Friday prayers.

There are only three parking bays for use by The Mandala lounge.

Families live in the housing less than 15 metres from the Mandala and this would have a massive noise implication on them. The inconvenience of traffic and concerns about emergency vehicles gaining access to the 400 dwellings on the Garden City.

There are sheltered housing, community mental health homes in the area who regularly have ambulance vehicles attending.

I have concerns over light pollution as from the West Drayton train platform the lights are illuminated extremely brightly.

Please take into consideration my representations.

Regards

Kim & Russell Widginton
[REDACTED]

Representation Form from Interested Parties
 (Please read notes on reverse before completing)

Your details (See notes 2 & 3);

Your Name	LOUIS PINTO
Your residential address	[REDACTED]
Your email address	[REDACTED]
Your phone number	[REDACTED]
The name of the body or organisation you represent	Garden city estate resident

About the premises;

Name of the premises you are making a representation about	Mandala Restaurant and Lounge
Address of the premises you are making a representation about	Carter House, Colham Mill Road, West Drayton, UB7 7AE

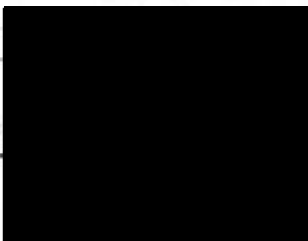
The Licensing Objectives (See note 4);

Licensing Objective	Reasons for your representation and any supporting evidence
<p>Please tick;</p> <p><input type="checkbox"/> Prevention of Crime/Disorder</p> <p><input type="checkbox"/> Prevention of Public Nuisance</p> <p><input type="checkbox"/> Protection of Children From Harm</p> <p><input checked="" type="checkbox"/> Public Safety</p>	<p>*PUBLIC SAFETY ON THE OUTSIDE OF THE PREMISES.</p> <p>CARS ARE PARKED ON THE PAVEMENT + DOUBLE YELLOW LINES</p> <p>THIS CAUSES OBSTRUCTIONS TO PEDEST PEDESTRIAN + CARS ALIKE.</p> <p>* ACCESS INTO + OUT OF THE ESTATE .</p> <p>* EXTENDED LICENSING HOURS</p>

The outcome you are seeking from the Licensing Authority (See note 6);

HEALTH + SAFETY MUST BE PRIORITY.

Signed:

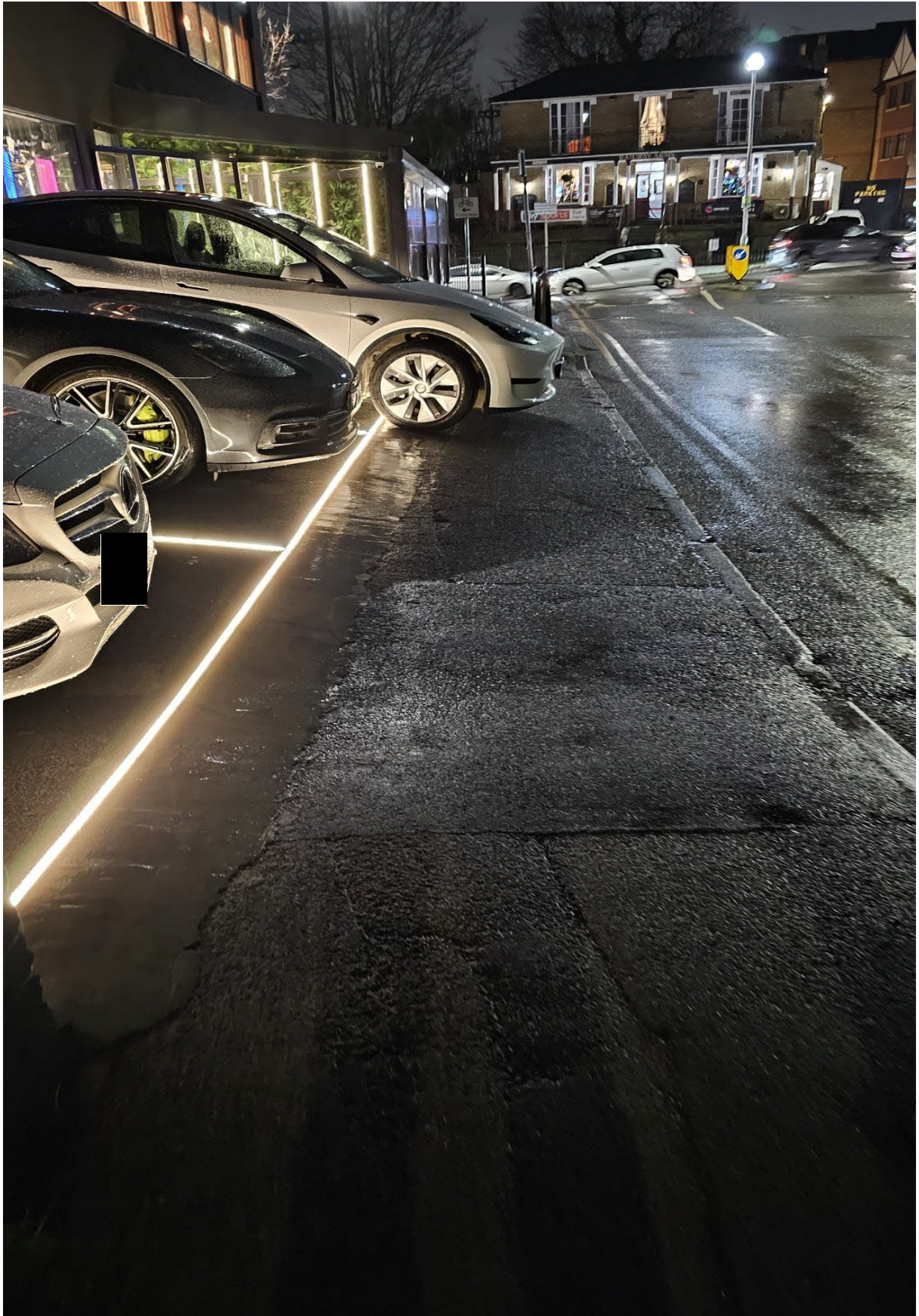


Date:

18/12/24

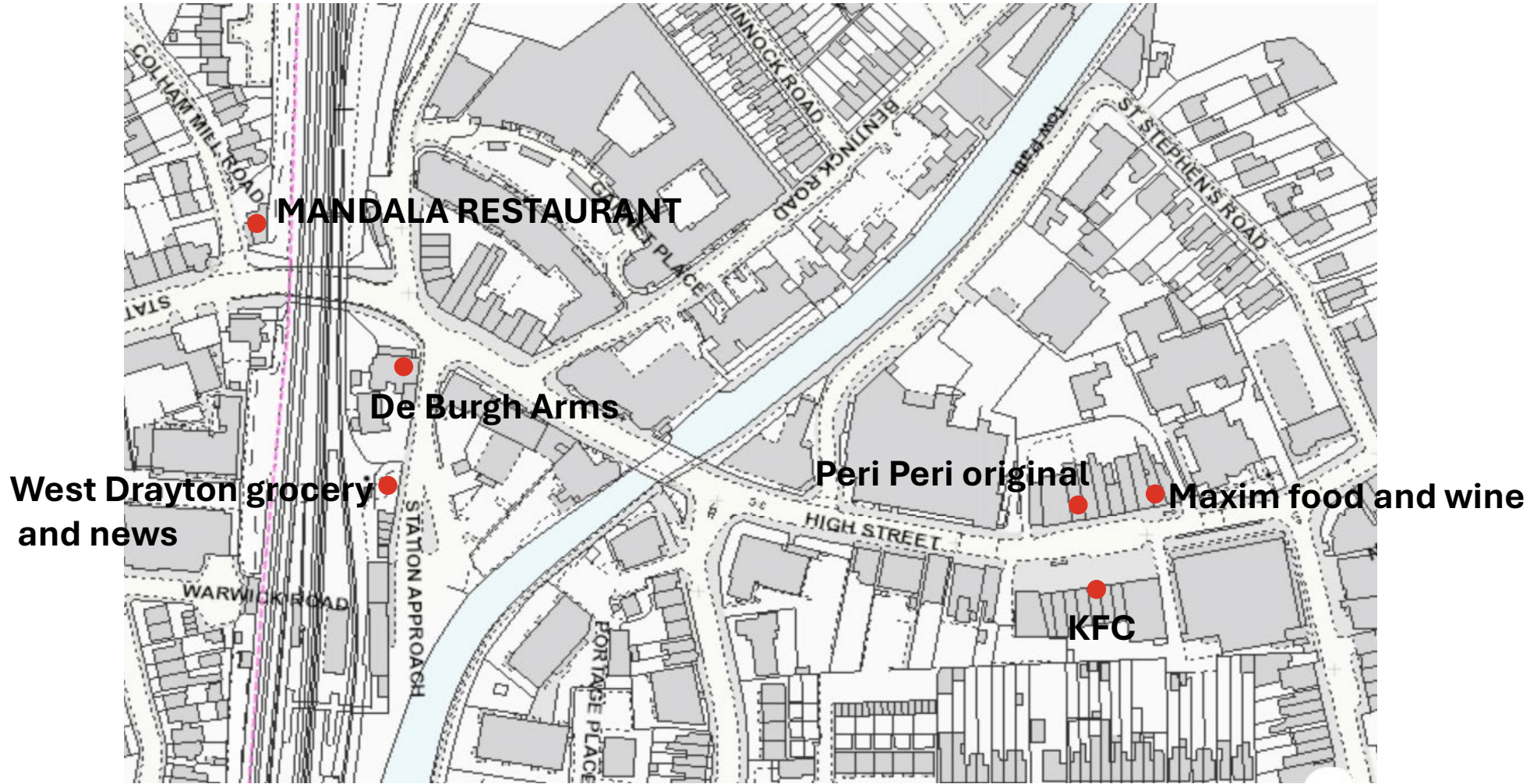
Appendix 6AG - 2 Photo's





Appendix 7







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Statement of Truth

My name is Nadina AMEEN and I live at [REDACTED]. I have lived here since August 2024 and I live here with my three children aged 14, 12 and 2.

Directly opposite my house is a new restaurant called Mandala Restaurant. When I moved in there was still building work going on, so I do not know what was on the site before. The presentation of this new restaurant is wonderful - being clean, fresh and very green.

Mandala is right opposite my house, and I can see it from my living room windows. Mine and my baby's bedroom, and my daughter's bedroom are also at the front of my house and our bedroom windows overlook Mandala.

Throughout what must be the whole of December 2024 the premises has been operating under Temporary Licences. From my observations I think it opens late afternoon or early evening and closes before midnight. I can say this as I am a stay-at-home Mum at the moment, working from home with my business, and I can tell whether Mandala is operating by the lights being on (it's winter) and the few cars coming and going.

I am aware that this restaurant has applied for a permanent Premises Licence going forwards. I can say with complete certainty that the operation of this restaurant, as its nearest residential neighbour living but a few yards from it, that it being open and operating causes me absolutely zero issues whatsoever. If it did, and was affecting the quality of mine or my children's lives, or undervaluing the value of my home, then I would be the very first to complain. However, I have observed this restaurant operating for around a month at close hand and can categorically say that it does not cause any noise or nuisance problems at all.

I am also aware that people have been worrying about possible parking issues in the road outside my house and the restaurant, were a Licence to be granted. Well, again, in the past month there have been no issues with parking or obstruction or road safety in my street. Furthermore, I understand that further permanent parking has been arranged off-road opposite to the

restaurant. Therefore I cannot envisage what parking problems will be caused by the operation of the restaurant in future.

I have actually been in the restaurant since it opened and have dined there. It has a lovely, calm atmosphere with excellent customer service. They even served me vegan food.

I have never seen anyone smoking outside at the front, as the smoking arrangements are at the back and are separate from the restaurant.

There are also worries about noise from music played at the restaurant. I have heard no music coming from the restaurant – in fact you can't hear any music inside even if you are standing directly outside the restaurant itself.

I also understand people are very worried about the noise of people leaving the restaurant at night. Again, I can categorically state that there is no noise nuisance caused from or by people leaving, and as this restaurant is only a matter of a few yards from my house and our bedrooms overlook it, if there were issues then I would be fully aware of them.

This is a Statement of Truth.



Signed: Nadina AMEEN (Jan 5, 2025 13:53 GMT)
.....

Dated: 5th January 2025






285-24 Carter House, WEST DRAYTON - Statement of Truth Nadina AMEEN

Final Audit Report

2025-01-05

Created:	2025-01-05
By:	Nick Semper (nick@thelicensingguys.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAM5s-NEuMIheqo8PP1fIKUQ7puYnyQVkr

"285-24 Carter House, WEST DRAYTON - Statement of Truth Nadina AMEEN" History

-  Document created by Nick Semper (nick@thelicensingguys.com)
2025-01-05 - 1:37:21 PM GMT
-  Document emailed to Nadina AMEEN [REDACTED] for signature
2025-01-05 - 1:37:24 PM GMT
-  Email viewed by Nadina AMEEN [REDACTED]
2025-01-05 - 1:49:01 PM GMT
-  Document e-signed by Nadina AMEEN [REDACTED]
Signature Date: 2025-01-05 - 1:53:41 PM GMT - Time Source: server
-  Agreement completed.
2025-01-05 - 1:53:41 PM GMT

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